



# ***Saltash Town Council***

***Konsel An Dre Essa***



The Guildhall  
12 Lower Fore Street  
Saltash  
PL12 6JX  
Telephone: 01752 844846  
[www.saltash.gov.uk](http://www.saltash.gov.uk)

1 March 2024

Dear Councillor

I write to summon you to the **Annual Town Meeting with Parishioners of Saltash** to be held at the Guildhall on **Thursday 7th March 2024 at 6.30 pm.**

The meeting is open to members of the public and press. Any member of the public requiring to put a question to the Town Council must do so by **12 noon the day before the meeting** either by email to [enquiries@saltash.gov.uk](mailto:enquiries@saltash.gov.uk) or sent to The Guildhall, 12 Lower Fore Street, Saltash PL12 6JX. Please provide your full name and indicate if you will be present at the meeting.

Yours sincerely,

Councillor B Bickford  
Mayor of Saltash 2023-2024

To:

<b>Essa</b>	<b>Tamar</b>	<b>Trematon</b>
R Bickford (Chairman) J Brady R Bullock J Foster M Griffiths S Lennox-Boyd	J Dent S Gillies S Martin L Mortimore J Peggs (Vice-Chairman) P Samuels	S Miller B Samuels D Yates B Stoyel

## **Agenda**

1. Health and Safety Announcements.
2. Apologies.
3. Declarations of Interest:
  - a. To receive any declarations from Members of any registerable (5A of the Code of Conduct) and/or non-registerable (5B) interests in matters to be considered at this meeting.
  - b. The Town Clerk to receive written requests for dispensations prior to the start of the meeting for consideration.
4. To receive and approve the minutes of the Annual Town Meeting with Parishioners of Saltash held on 2nd March 2023 as a true and correct record.
5. Chairman's Annual Report. (Page 5)
6. Annual Crime Figures. (Page 6)
7. Cornwall Council Annual Report. (Pages 7 - 10)
8. Reports from organisations:
  - a. Age UK; (Pages 11 - 21)
  - b. Community Enterprises PL12; (Pages 22 - 23)
  - c. Livewire; (Pages 24 - 25)
  - d. The Mabbot Trust; (Page 26)
  - e. Saltash Area Road Safety Committee; (Page 27)
  - f. Saltash Chamber of Commerce; (Pages 28 - 32)
  - g. Saltash Environmental Action; (Pages 33 - 34)
  - h. Community Area Partnerships;
  - i. Saltash Heritage; (Page 35)
  - j. Saltash Neighbourhood Plan; (Page 36)
  - k. Saltash Regatta Committee; (Pages 37 - 39)
  - l. Saltash May Fair Committee; (Pages 40 - 44)

- m. Tamar Valley AONB;
  - n. Visit Tamar Valley; (Pages 45 - 58)
  - o. The Core Youth Project; (Pages 59 - 62)
  - p. Saltash Youth Network;
  - q. Safer Saltash; (Pages 63 - 68)
  - r. Town Team; (Page 69)
  - s. Surfers Against Sewage; (Page 70)
  - t. Saltash Bowls Club; (Pages 71 - 72)
  - u. Pysanka Craft Club; (Page 73)
  - v. Saltash Foodbank; (Pages 74 - 75)
  - w. Saltash Rotary Club; (Pages 76 - 77)
  - x. Saltash and District Branch of the Royal British Legion; (Page 78)
  - y. Saltash Healthcare Action Group (Page 79)
9. Questions from the public.
10. To note the date of the next Annual Town Meeting with Parishioners of Saltash to be held on 6th March 2025 at 6:30p.m.

## **Chairman's Annual Report**

It has been a privilege to serve a second year as Mayor of Saltash for 2023 – 24. I have had the pleasure of being invited to a wide range of events, performances, and organisations. I have enjoyed finding out all that our town has to offer, being immersed in the many cultural offerings of our town, and above all meeting the residents of Saltash.

Alongside me has been my wife Sarah, and I would like to thank her for her unwavering support, I know she has taken great pleasure in attending the many community events we have been invited to. Further thanks go to Deputy Mayor Councillor Julia Peggs and her consort Geoff Peggs for their continued support.

During the year we have supported three organisations, Saltash Foodbank, the Community Kitchen at Number 8 and CAP – Debt Management and Advice. All these organisations provide vital support to many in the town. I know the money raised during the year will go directly to helping residents of Saltash who are in need.

I have been pleased to have been involved with some new initiatives this year, many of which the community have been invited to have their say on.

In June, the Town Team consulted residents and visitors on potential new green community space in the Town Centre. Alongside this, a consultation was undertaken by the Saltash Waterside Coastal Communities team on plans to improve and mitigate future tidal flooding for the Waterside. I sincerely hope these projects lead to real improvements that benefit our town.

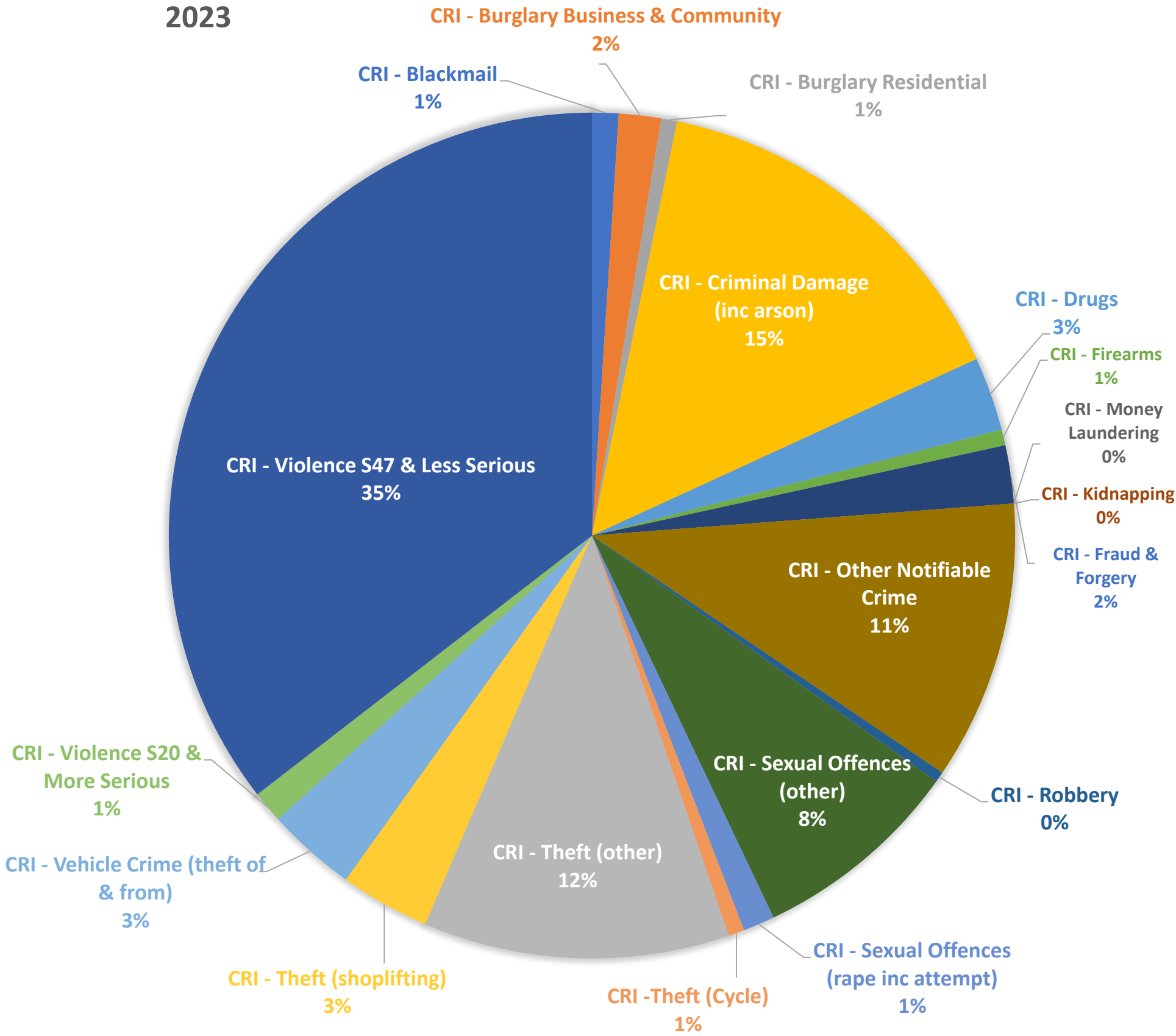
A further project the Town Council and partners are working on is the Waterside Connectivity Project which is exploring links from the Waterside to the Town Centre and further into Saltash, as well as ferry services across the river and beyond. This is an exciting proposal for the town and could deliver social and economic benefits.

Finally, I would like to thank all the many volunteers, fundraisers and spokespeople who work hard to champion for and support others. I would also like to thank our Town Council 'family'; from volunteer councillors to our hard-working staff, everyone is doing their bit. The town of Saltash is a wonderfully supportive and vibrant community of which I'm proud to be a member.

**Councillor Richard Bickford**  
**Chairman of Saltash Town Council 2022-2024**



CRIMES IN SALTASH TOWN  
2023



Saltash Town (BS2G/2H/2C/2F)	2023
CRI - Blackmail	5
CRI - Burglary Business & Community	8
CRI - Burglary Residential	3
CRI - Criminal Damage (inc arson)	74
CRI - Drugs	14
CRI - Firearms	3
CRI - Fraud & Forgery	11
CRI - Kidnapping	0
CRI - Money Laundering	0
CRI - Other Notifiable Crime	53
CRI - Robbery	2
CRI - Sexual Offences (other)	40
CRI - Sexual Offences (rape inc attempt)	6
CRI -Theft (Cycle)	3
CRI - Theft (other)	58
CRI - Theft (shoplifting)	17
CRI - Vehicle Crime (theft of & from)	17
CRI - Violence S20 & More Serious	6
CRI - Violence S47 & Less Serious	176
TOTAL	496

## **Cornwall Councillors - Annual Report to Saltash Town Council 2024**

Cornwall Council Business Plan. 2022/26

It highlights our Mission in Working with Communities for a carbon neutral Cornwall, where everyone can start well, live well and age well.

We have four key priority outcomes

1. A brilliant place to be a child and grow up
2. In a thriving, sustainable Cornwall
3. With vibrant, safe and supportive communities
4. All supported by an empowering and enterprising Council that delivers great value for money

The link to include to the full document to show the details

[Council Business Plan 2022-2026 Budget 2022-23 and MTFP - Appendix 1 Council Business Plan 2022-26.pdf \(cornwall.gov.uk\)](#)

You can now link to a live Dashboard on our current performance against this plan here. There is a wealth of updated dynamic information for the public to view.

[Important Links | The Cornwall We Know | Let's Talk Cornwall](#)

Particularly the Insights Dashboard

[The Cornwall We Know | Let's Talk Cornwall](#)

## COUNCILLOR DETAILS

### Cllr. Hilary Frank

[Councillor details - Hilary Frank - Cornwall Council](#)

Saltash Essa

- Appeals Committee

Hearing appeals against decisions of Cornwall Council in regards to school transport.

- Constitution and Governance Committee

Reviewing the effectiveness of the governance arrangements of Cornwall Council.

- SE Cornwall Community Area Partnership, Vice Chair

### Cllr. Sheila Lennox-Boyd

[Councillor details - Sheila Lennox-Boyd - Cornwall Council](#)

Saltash Tamar

- Children and Families Overview and Scrutiny

Scrutinising policy development relating to the operation, planning and provision of children's services including social care; safeguarding; education provision; child poverty; and youth offending.

- East Sub-Area Planning Committee

Responsible for functions relating to town and country planning and development control

- Licensing Act Committee (Chair)

Exercising the functions of the licensing authority that relate to the Licensing Act 2003 and the Gambling Act 2005.

- Miscellaenous Licensing Committee

Exercising the functions of the licensing authority apart from those that relate to the Licensing Act 2003 and the Gambling Act 2005

- Mount Edgcumbe Joint Committee

A joint committee with Plymouth City Council dealing with issues relating to Mount Edgcumbe Country Park

**Cllr. Martin Worth**[Councillor details - Martin Worth - Cornwall Council](#)

Saltash Trematon & Landrake Division

Providing day to day support to approx. 5,500 residents, includes the new Treledan development. Working closely with the new developers for the delivery of whole community benefits.

Focus on improving Community Bus Usage to bring surrounding parish residents into Saltash and integration with existing rail & bus services.

- Economic, Growth and Development Overview and Scrutiny Committee (Chairman, Voted in 15<sup>th</sup> Nov 2022)

[Committee details - Economic Growth and Development Overview and Scrutiny Committee - Cornwall Council](#)

Focus on the Portfolios of Housing & Planning, Transport, Economic Development

- Tamar Bridge and Torpoint Ferry Joint Committee (Co-Chair) Cornwall Council  
Delivering our new future business plan for 24/25 with to enter negotiations supported by Peninsular Transport Strategic Road Transport Priorities for Cornwall & Devon (as attached) with the DFT and National Highways.

- Cornwall Councillor Representative on the Devon & Cornwall Police & Crime Panel

- Customer and Support Services Overview and Scrutiny Committee

[Committee details - Customer and Support Services Overview and Scrutiny Committee - Cornwall Council](#)

- Strategic Planning Committee for Cornwall Council

Championing the emerging 5% Community Revenue Share from new Environmental Generation Projects

- Executive Member of new Tamar Valley National Landscape (replaces the AONB)  
Working closely with our farming community for the project delivery of Farming In Protected Landscapes FIPL.

Securing the funding and ordering the new Electric Ferry for Calstock and future routes down the River Tamar

- Mount Edgcumbe Joint Committee

Securing agreement with Plymouth City Council the delivery in Spring 2024 of Beryl Electric Bikes to come to SE Cornwall

[Beryl, A bike & scooter sharing scheme in UK towns and cities](#)

- Chairman - Landulph Parish Council

- Councillor Advocate of Devon & Cornwall Police and Crime Commissioner

- Safer38

**End of Report.**

## Cornwall Councillor Parishioner's Report



### Sheila Lennox-Boyd

[cllr.sheila.lennox-boyd@cornwall.gov.uk](mailto:cllr.sheila.lennox-boyd@cornwall.gov.uk)

Sheila Lennox-Boyd has been a Cornwall Councillor since May 2017. This term of office she is representing the Tamar ward in Saltash. Her committees include:



Children and Families Overview and Scrutiny Committee  
Licensing Act Committee (Chairman)  
Miscellaneous Licensing Committee  
Licensing Act Sub Committee  
East Sub-Area Planning Committee  
Street Trading Sub Committee  
Urgent Driver/Operator/Vehicle Sub Committee  
Central Sub-Area Planning Committee (Substitute)  
Tamar Bridge and Torpoint Ferry Joint Committee (Substitute)

Sheila has been the Chair of Licensing Act Committee for three years. They meet as a sub committee to discuss objections to licensing decisions. They recently approved to extend the numbers of attendees at Boardmasters, and after a ten-year lapse, the *Run to the Sun* event has now been granted its license.

Miscellaneous Licensing works with licensing of taxi drivers to ensure safety of the paying public; they also ensure public safety at events.

As a committee member of East Sub-Area Planning Committee she works on objections around planning decisions - listening to residents who are encouraged to give views on strategic decisions that can affect their lives and homes.

Sheila was previously a member of Children and Families Overview and Scrutiny committee for four years and have now been moved back to the committee from Adult Social care. She is also a member of Safer Saltash under the Safer Cornwall umbrella and which offers great connectivity with the local Police, community organisations, youth organisations and the new safeguarding lead at Saltash Secondary School.

The only Cornwall councillor who is also a Town Councillor (Essa Ward) and a member of the Town Team she is a keen advocate of collaborative working bringing her considerable knowledge from the hospitality trade into her work as a councillor. She is currently working on a campaign to improve access to retail premises and food outlets for people with mobility issues.

### End of report

**Cornwall Councillor Lennox-Boyd**

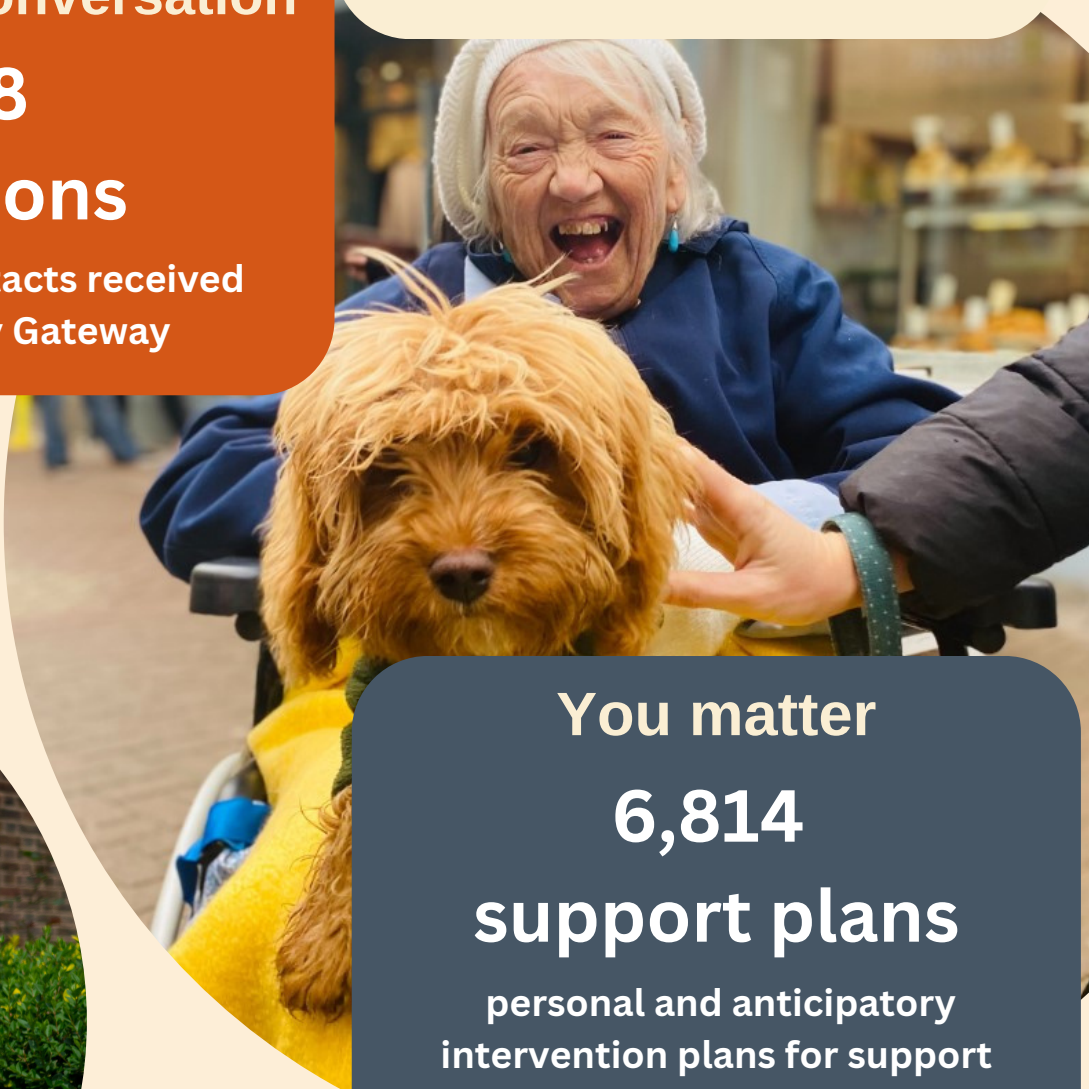




# Community Gateway

The Community Gateway is a collaborative network for everyone - providing access to a wide range of telephone, face-to-face, and place-based support. These figures highlight the incredible impact the Community Gateway continues to make across Cornwall.

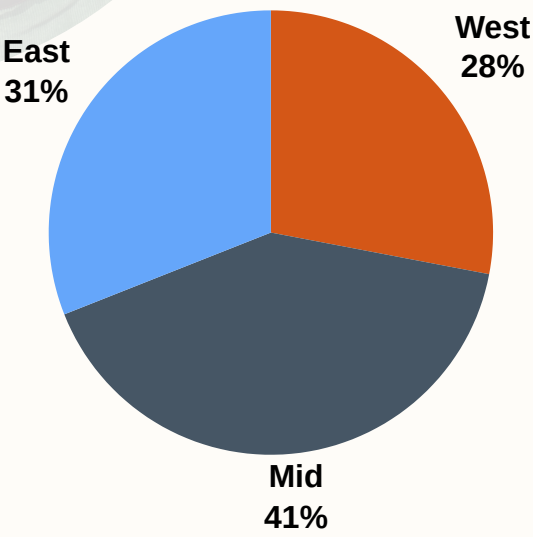
It starts with a conversation  
**48,198**  
**connections**  
calls, emails, and contacts received by the Community Gateway



You matter  
**6,814**  
**support plans**  
personal and anticipatory intervention plans for support following contact with Community Gateway



## Working across Cornwall



The Gateway builds on existing partnerships to provide seamless support across Cornwall.



**01872 266383**  
gateway@ageukcornwall.org.uk  
Providing support and advice.  
8am - 8pm, 7 days a week, 365 days a year

“  
*This has been the best call I have made this year, your support has been fantastic. We will sleep much easier tonight. Thank you*



# Your Community Gateway

Real-time data has been collected throughout delivery, highlighting that the Community Gateway has become an established pathway for referrals, advice, information and support.

## Responsive and flexible

96%

% of personalised support plans commenced within 72 hrs



“

*The Gateway has been a lifeline for many of my clients, I refer to them directly and they put the building blocks in place.*  
*Adult Social Care*

## Placed based support

3034

referrals via Health and Social Care electronic pathways

22%

of total connections supported through place-based locality leads and hubs

1.4 million

of additional funding for benefit support, personal health budgets, & household support grants

## The Gateway Network

The Community Gateway is a unique network of over 60 organisations - below are a few of the highly skilled, experienced, caring, and professional people who help make a difference.



## Stories from the Gateway

We have collected case studies, quotes and community stories that showcase the impact of the Gateway. Please click on the links below to read them.

[What you told us](#)

[Community stories](#)





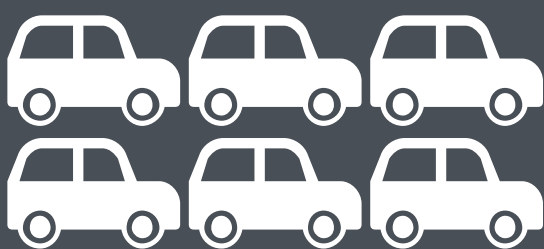
# Community Transport

## Who we are

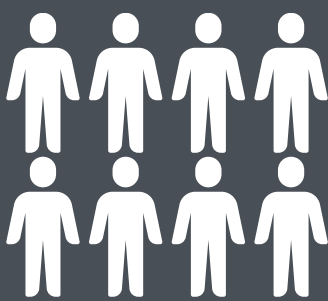
Figures from Oct 23 – Dec 23



**"When you're old people don't really see you. But your Christmas outing showed me that I am not alone, today you made me feel noticed and that people do care."**  
**Phillip**



**3,161**  
journey's

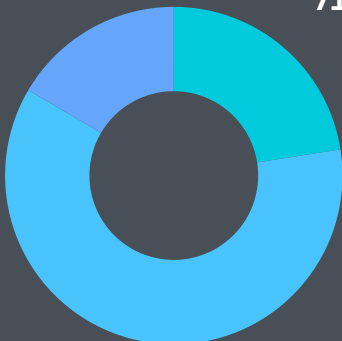


**1,003**  
individuals supported



**17**  
We trained 17 volunteer drivers & staff for community transport

Shopping & Support 523      Social Trips 712



Appointments 1926

Community transport provided 712 social trips for people who are isolated, 1,926 health-related appointments and 523 for meals, shopping, & wellbeing support



Transport  
Access  
People



### Q3 | Oct to end of Dec 23

Demand for community transport services during the colder months has increased, in particular health-related appointments and group outings for social events.

We have helped people reach: Carer, Dementia, and Veteran Support Groups; Wellbeing, Cancer Support, MS Society South West Group and Mental Health Services; Community Hubs for wrap-around activities and connection; festive meals/events, Xmas shopping trips and social outings.

The picture above is from a day out to Windy Ridge Eating House in Saltash, clients who experience loneliness, from the Step into Wellness programme, are enjoying festive meal with new friends.







# Hospital to Home Services

Oct 1st to Dec 31st 2023

## Quarterly report

Age UK Cornwall and The Isles of Scilly, Volunteer Cornwall, and The Chaos Group are working in partnership to provide Hospital to Home Services in community hospitals throughout Cornwall. Supported by NHS staff, local community hubs and care providers, we aim to reduce admissions by providing practical solutions, person-centered support, and preventative plans which improve physical & and emotional wellbeing, alleviate anxiety, loneliness and social isolation.

### What matters to you...

The following Quarterly report provides data, case studies and testimonials that highlight the importance: of building relationships; working with communities and organisations that add value to individuals' lives; creating a sustainable, flexible, contactable service; and sharing key conversations which focus on the person and ask the question 'what matters to you'.

## Impact snapshot

**311**      **2,114**      **82%**

Total  
number of  
discharges

Hours of  
support  
provided

of people  
received  
support plans



CHAOS  GROUP



My mobility has got better, and I feel more confident on my feet. The staff, volunteers, and local transport company have been really supportive. **Jeff, West Cornwall**

The staff at Newquay hub have introduced me to likeminded people, and have certainly kept me active with my new clubs. I feel empowered to try more, I have my independence back. **Charles, Newquay**

Having company and friends is so important, I was very lonely and knowing that someone is there for me is so reassuring. **Cathy, Mid Cornwall**

I have been out shopping (on my own) and been able to do my washing and cleaning again. I feel empowered again. **Clive, East Cornwall**

Memory Matters Group at a Community Hub

I didn't know there were so many community groups, Memory Matters has been a life-saver

**Janet, West Cornwall**

What our  
clients say

Page 14



# Mid Cornwall - Cynthia

Cynthia is 84-year years old, and lives alone in Mid-Cornwall. The client was referred to a team member at Volunteer Cornwall, as an urgent prevention of hospital admission via Adult Social Care. A request was made for two heaters to be collected and delivered to Cynthia's property as soon as possible - the temperatures were due to plummet below freezing, and Cynthia had no heating at her home.

The Social Worker, who would usually support Cynthia, had tested positive for COVID and they were in isolation to minimise the risk to vulnerable adults. Volunteer Cornwall reacted quickly and were able to connect with a local volunteer, who was able to collect the heaters from Hidden Help - *who donate unwanted furniture and household items to those most in need* - and delivered them to Cynthia within an hour of being contacted.

When our team member spoke to Hidden Help to arrange the heaters, they also offered Cynthia blankets and hot water bottles. The volunteer sat with Cynthia for over an hour, set up the heaters, and ensured she could operate them safely. The volunteer now visits Cynthia weekly, to check in, have a chat, keep her company, and to spot changes and highlight concerns before a crisis is approached.

Cynthia is vulnerable, but the volunteer said they don't think they have ever met anyone as interesting - Cynthia is a wonderful storyteller. Cynthia is very grateful for our help and for the volunteer's time. Cynthia also said that they would not have been able to cope without the support that has been provided, or that is now in place.

## Impact snapshot

**21%**

of people were supported to access grants/benefits

**120**

Total number of people who we prevented from admission

**209**

Numbers of clients who on discharge had reduced or no health needs

**1**

Safeguarding alerts raised

“ It was an absolute pleasure to host a Christmas meal that helps people stay warm, come together, connect, and create lasting friendships - let's do it again in the New Year.

Windy Ridge Eating House - Saltash ”

“ We love working with local hubs to make a difference. It is a pleasure to help out and support people in need.

Kirsty's Kitchen ”

“ All I can say is thank you for the support you have provided our client. This grant will provide them with financial breathing space.

Your meals had a positive impact on their diabetes and help the client receive a balanced meal each day. To hear that this support will continue for another 10 weeks is just fantastic. You are a credit to the service.

Resettlement Team Supervisor,  
Cornwall Council  
Rough Sleeper Team ”



# East Cornwall - Phillip

Phillip is a 60-year-old client who lives alone, with no immediate family, in a remote part of East Cornwall. Phillip had been in Hospital for over 30 days and was recently discharged following a nasty fall at home, a re-ablement package of care was put in place.

At the point the agency were satisfied the client was able to live independently, they contacted the Hospital to Home (H2H) team. Phillip was extremely anxious about the care package ending, and the possibility of another fall and admittance to Hospital. Phillip was understandably concerned as he experiences regular trips and falls.

The team worked with the agency over the course of a few weeks to facilitate a gradual handover, they also arranged for a falls detector lifeline to be installed. During a conversation with Phillip, the team discussed the offer of welfare phone calls due to the remoteness of his property. The team also included the lifeline team in discussions, to establish what could be offered as part of that service. Together, we arranged a lifeline volunteer who would make regular phone calls to check in on Phillip. This arrangement was actioned swiftly, to ensure; that Phillip was maintaining his quality of life, not having falls, and that the equipment was the right fit for his needs.

In addition to this, a referral was made to the Respiratory & Falls Prevention team. They contacted Phillip the same day the referral was submitted, and they are supporting Phillip to build up his strength, balance, and stability. The H2H team have also linked Phillip to their local Social Prescribing Link Worker, who will help link Phillip to other services and activities that could help him with his anxiety.

Phillip also joined Age UK Cornwall's community wellbeing coaches for a Christmas outing, so that he wasn't alone during the festive period.

During a follow-up call, Phillip stated that he felt less anxious knowing that he has a lifeline installed and is now receiving regular welfare calls. He felt more confident about his mobility knowing that he has support measures in place, and he is slowly building up his strength thanks to the Respiratory & Falls Prevention Team - to date, these interventions have prevented a probable readmission to hospital for Phillip.



**When you're old people don't really see you. But your Christmas outing showed me that I am not alone, today you made me feel noticed and that people do care.**

# Survey Results



Information collected in Oct, Nov & Dec 2023

## Overall Service Rating

**90% of clients** surveyed reported that the Service Rating was Excellent, and **10%** reported that it was good. **76%** of clients reported improved confidence.

## What went well | The Top 6

We asked clients to tell us what went well and what they found most helpful - below are the top recurring answers for this period.

1. Company/Getting out and about
2. Food/Meals on Wheels
3. Cleaning and Domestic Support
4. Transport Services
5. Paperwork completion/Bills paid
6. Shopping Services

## Even better if...

Helped with  
Medication

Longer Service

More information  
throughout  
Communities

Better Communication  
between Hospital &  
GPs

DIY Service or  
Handyman



## What's next



Focus on developing our partnerships with Humans, Home First, and Steps, to work as one localised team. Continue to work with local providers, and communities to ensure whole person support.



Collaborate with partners to assess and develop support plans with clients who are waiting on the unmet care needs list for Adult Social Care.



Focus on embedding the nationally approved social value engine and quality assurance programme. Using feedback to continually improve the service and create sustainable support for people beyond the scope of the Hospital to Home programme.



Move further towards prevention and earlier intervention. Having first conversations with individuals at ward level, working with localities to understand the risk of admission and shaping support that helps mitigate that risk.

# We couldn't do it without Community Support

Although not exhaustive, this list shows why partnership working is essential. With help from local agencies, carers, charities, and communities we continue to create personalised prevention plans that mitigate readmission and increase confidence and feelings of wellbeing.

Volunteer Cornwall, The Chaos Group, CN4C, Pentreath, Humans, Social Services, Community Hospitals, Kirsty's Kitchen, Wiltshire Farm Foods, Deli Deli, Parsley Box Ltd, Averlea, Penhellis Care, Victoria Inn, Maxine Lamb and Helping Hands, Ta Da, Sportsmans Valley Hotel, Pengarth Day Centre, Welcome Inn, Alcohol & Detox Services, Miss Molly's Tea Room, Camborne Wesley Methodist Church, Bickers Locksmiths Ltd, Jeff's Property Maintenance, Miners Arms, Macmillan Cancer Support, Maria Curie, Devon & Cornwall Fire Services, The Community Gateway, CrimeStoppers, Stuart & Sylvia at Waves, Hidden Help, Windy Ridge Eating House, and Yellow Cabs Newquay.



[email@ageukcornwall.org.uk](mailto:email@ageukcornwall.org.uk)



01872 266383



## **Community Enterprises PL12 Report to Annual Meeting with Parishioners of Saltash**

Community Enterprises PL12 (CEPL12) has had another busy year supporting the PL12 community. For example, it was in April 2023 that our Community Fridge served 755 people, of these, 710 were at our stall in front of the Community Kitchen wherein that month we served 543 customers. These levels have continued throughout the year and are not only supplying those in need but helping to bring footfall into Fore Street.

As to footfall generators No. 4 Fore Street, after a quiet start to the last year, has seen sales increase, as has the number of crafts people who sell their goods through the shop. At the start of the last 12 months, we had 25 crafters and now that number is circa 50. To provide a facility such as this helps crafters in the PL12 community who have an expertise but do not necessarily have the ability to sell their goods.

The Community Kitchen also provides a venue for various support organisations in the community to hold meetings and have friendly chats between people who have similar problems which include mental health groups, a stroke group and Dementia Voice. We were also pleased to announce during the year that Saltash Rotary are now using the venue on a regular basis.

But we don't just have the 2 properties in Fore Street. We were fortunate some years ago to be asked to take on 18 Belle Vue Road and the former toilet building in Belle Vue West car park. In the former we provide a base for Citizen's Advice and Foodbank (the latter also using the former toilet building). We have been negotiating a long term lease of 18 Belle Vue Road and, by the time this report is public, we have now completed the documentation on a 30 year lease of the building.

We are always thankful for our many volunteers and at the present time we have 130 thereof. However, we are always looking for more, including potential new directors.

In recent weeks we have decided to stop the Hopper Bus service. There are, within Saltash, other buses which can provide the same/similar service and it was felt that the time was now right to move on. Once the mainstay of CEPL12 it is now one of the many enterprises with the organisation. Unfortunately, the Director responsible for Transport was ill for several months and then decided to resign and hence the decision, albeit that some of the volunteers did an excellent job of running it during the Director's absence/departure.

In early January we invited Town and Cornwall Councillors to come for afternoon tea at the Community Kitchen and all of those who attended were surprised as to the extent of help we provide in the community with feed those in need, providing a base for social/support groups to meet, operational premises for local charities, a venue for sales by local crafters and a place for volunteers to do good work in the community. We are able to do this because of the various grants/donations we receive but we are always looking for more grants/donations as without them continued operation would be difficult.

**End of report**

**Vice Chairman of PL12**

## Year End Report For Livewire Youth Project 2023

Like most years 2023 was a combination of amazing achievements and some difficult challenges.

**Senior sessions 13 to 21** – Livewire delivered open access sessions on Mondays and Thursdays which provide a social meeting place, access to free music lessons, band rehearsal spaces, opportunities to perform and free recording studio facilities. Monday nights we host an open mic session and on Thursdays we encourage young bands to perform on the stage.

Alongside this our team of youth workers and counsellors support a great many young people each session.

Sadly during the year we lost one of our members Abi Eldridge who passed away following an epileptic seizure, her death was felt greatly amongst the young members (her friends) and also the staff team, Abi was a lovely young woman with a great sense of humour, as always in situations like this Livewire really came together to support her friends, family and the staff team.

**Junior sessions 10 to 13** – Livewire has also delivered junior sessions over the year. These have been our busiest and sometimes most challenging sessions, leading up to the summer holidays we realised we needed to suspend membership and we have kept the cap on membership since September when we renewed all membership and as sad as we feel having to limit the numbers we feel we can now offer a really safe environment to the local children that come here which is really important. These sessions have been really good fun also and we see 40 plus children getting on to the stage each week to perform.

**Young women's music sessions** – Our proactive prioritising of young women for music lessons and support has been really beneficial for so many young women over the year, we currently have two young bands. The sessions have gone well and we are currently seeking a new female music lead.

**Friday wellbeing sessions** – Our Friday well being session is continuing to support a small number of particularly anxious young people, the sessions supported by a youth worker, a musician, a counsellor, a youth support volunteer and Akira the therapy dog. These sessions have gone really well over the past year.

**Studio sessions Mondays and Saturdays** – Monday evenings and all day Saturdays Will manages our recording studio's to provide young bands and artists the opportunity to record and or learn how to use the recording studio themselves, over the past year we have provided many Saturday sessions and Monday evening sessions for young musicians from all over Devon and Cornwall.

**Counselling and mental health support** - The counselling team is currently comprised of 7 counsellors with one more due to join us soon. This last year has not been without its challenges but we have got through it and believe we have just scraped the tip of the iceberg in terms of young people's mental health. Our mental

health lead meets with all referrals to chat through their needs and also to check that we have the relevant experience and expertise to meet their needs. Clients typically access 12 sessions of counselling with reviews after 6 weeks but they can extend their sessions up to 18 sessions. Our mental health lead has met regularly with the staff members on the team over the past year to talk through their work and check for any safeguarding issues. This work has also been good over the last year.

**New PA** – Several months ago through a local music contact an elderly lady donated £10,000 towards a new sound system for our venue.

Our old system was still good and sounded great but it had become old technology and as part of our role within teaching music it had become fairly obsolete as a teaching aid. Following negotiations with Electro Voice (Professional audio manufacturer/supplier) they agreed to offer Livewire an unprecedented 60% discount on a new line array system – The cost of the system prior to discount was £60,000 and the discounted price was £25,000, meaning we had a shortfall of £15,000 which amazingly Pete Townshend plugged. The system is now installed and up and running. Giving Livewire the best sounding venue for miles as well as an excellent teaching resource.

**Building works** – Being good custodians of Livewire, we have had to spend around £10,000 having the lower flat roof above the toilets repaired and most recently around £20,000 on painting the exterior of the building and securing the edge of the main flat roof. Our hope was that once done it would raise the profile of the area which feedback from locals tells us it has.

**Boardmasters Festival 2023** – Livewire has again provided entertainment on the keg and pasty stage from 10am till 14.30pm from the Thursday through to the Sunday, this allowed 120 plus young musicians from all over Cornwall to perform, as with last year Livewire allocated the Thursday and the Friday to ASONE acts from various schools.

**Regatta 2023** – Livewire as always opened up for the community, to get food and drink during the regatta weekend. We also had three young bands performing on the Jubilee Green stage.

**Staffing** – During this year we have employed an additional youth worker Sam and due to unforeseen circumstances we needed to replace our mental health lead and now have Lisa who is doing a Stirling job.

**Thanks** – Lastly we at Livewire are ever grateful for the support we receive locally and from further afield but Saltash Town Council have been very forward thinking in terms of youth work and provide money to ensure that the good work can continue so we thank you. We do honestly believe that without the support from the local community we wouldn't be here so we are truly grateful.

**All the very best**  
**The staff team at Livewire.**

**End of Report**

## **The Mabbott Trust – Report to Annual Meeting with Parishioners of Saltash**

The Mabbott Trust continues to work to support the people of Saltash.

In the last year we have mainly helped children and young people to access educational trips and to further their personal goals.

The Trust is always open to applications at [themabbotttrust@outlook.com](mailto:themabbotttrust@outlook.com)

**End of Report**  
**Cllr J Dent**

## **Saltash Area Road Safety – Report to Annual Meeting with Parishioners of Saltash**

Due to a variety of reasons Saltash Area Road Safety Committee have not met formally this year. The hope is to meet again from March 2024.

**End of Report**  
**Chairman of SARS**



## Saltash and District Chamber of Commerce and Industry



CHAIRMAN PETER RYLAND

### **REPORT FOR PARISHIONERS MEETING 7/3/2024**

Throughout the year the Chamber has continued to advise members on various matters involving the business community including rating, planning and leases. Although attendance at monthly meetings has been low, the same cannot be said of our annual event, The Christmas Festival where it was calculated that over 5,000 members of the community were in attendance. Some of the Chamber members organise this event which ties in with the switching on of the Christmas lights in Fore Street, which is organised by the Town Council and, earlier in the day, the Santas on Bikes when 500 Santas on their bikes passed through Saltash, raising money for the Childrens Hospice.

The Chamber continues representation on various panels in the town and its Chairman has been the Chairman of Town Team for the last 12 months.

During the year there was a consultation on the Tamar Tag and the Chamber made representations on behalf of members.

The Chamber is looking to recruit more members from the Business Community and, it is hoped, that our links with the Cornwall Chamber will help with the recruitment. We will shortly be doing a recruitment drive.

**End of report**  
**P Ryland - Chairman**

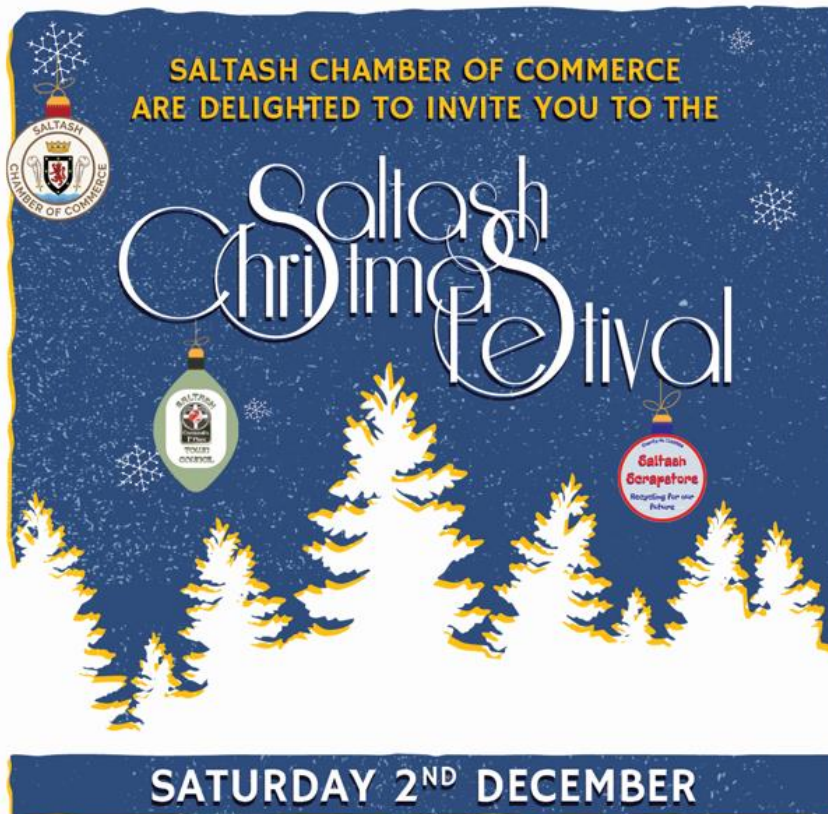


**SALTASH CHRISTMAS FESTIVAL**  
Delivered by the **SALTASH CHAMBER OF COMMERCE**  
on **Saturday 2nd December 2023**

### **REPORT TO ANNUAL MEETING OF SALTASH TOWN COUNCIL**

The volunteers at the Saltash Chamber of Commerce who organise and deliver the Saltash Christmas Festival are delighted to celebrate another successful event, generating an estimated footfall of 5,000 and bringing the community together in the retail heart of the town.

With escalating costs, we tried to cut back on expenditure but delivery of the event still came to just under £10,000. This is a considerable sum for the Chamber to raise, so we are extremely grateful to the Town Council for their grant of £1,500. Additionally, we'd like to thank the council's service delivery team for moving lanterns from Brunel School to the Drill Hall – it was a huge help. Saltash Scrapstore was our other major sponsor again this year. Not only did they donate £2,000 to cover the Lantern Parade, but volunteers at the Pop-up Christmas shop in the Courtyard at the top of town managed to raise £1,750 for the Christmas Festival.



2023 leaflet featuring the logos of the Chamber of Commerce, Town Council and Scrapstore in baubles.

**STREET MARKET 13.00–18.00**

**PAMPER & WELLNESS IN THE GUILDHALL 12.00–16.00**

**SANTAS ON BIKES 13.00 | SANTA FUN RUN 14.30**

**SWITCH ON OF CHRISTMAS LIGHTS & OUTDOOR CAROLS 16.30**

**LANTERN PARADE & FIREWORKS 18.00**

**AND REMEMBER TO SHOP LOCAL THIS CHRISTMAS**



### **Christmas Market 1pm – 6pm**

Again, the market proved to be extremely popular with exhibitors as well as the general public, generating just under £2,000 in income for the Festival.

### **Santas on Bikes 1pm**

More than 500 Santas on Bikes parked up on Fore Street as part of their annual ride to Little Harbour Children's Hospice. Although this was an incredible spectacle, it was actually too many bikes as they could not all fit on Fore Street. We are talking with the Santas on Bikes organisers about how to manage this better in 2024. A total of £6,780 was raised for Little Harbour – over £1000 more than the previous year.

### **Santa Fun Run 2:30pm**

200 Santas took part in the third Santa Fun Run, running across the Tamar Bridge and back. China Fleet were the main sponsors this year, and it was another enormous success thanks to meticulous planning and excellent organisation by Tamar Trotters. The later start time worked better, allowing more time and space for Tamar Trotters to prepare after the Santas on Bikes had left for Little Harbour.

### **Switch on of Christmas Lights and Carol Service 4:30pm**

We were delighted that the official switch on of the Christmas Lights by the Mayor and Mayoress of Saltash was brought back in to the Christmas Festival. Immediately following the switch on, Redeemer Church delivered an outdoor Carol Service with children from local primary schools leading the singing. This was greatly enjoyed by the crowds on Fore Street and is an element we hope to build on in 2024.



We created a QR code linking



to the carol song sheet, meaning we could reduce the number of paper copies printed.

The song sheet included messages from the Mayor and the Chair of the Chamber of Commerce.

Redeemer Church also delivered a popular Treasure Hunt with clues in town centre windows.

## **Lantern Parade 6pm**



The Chamber is extremely grateful to Saltash Air Cadets for allowing us to use their Drill Hall as 'Lantern HQ' and for their help with the coordination of the Parade.

Thanks to funding from Saltash Scrapstore, workshops to make lanterns were held in all four Saltash primary schools at no charge to the schools, delivering an opportunity to spread the word about Scrapstore's efforts to minimise the amount going to landfill as well as giving children the opportunity for messy creativity. The Parade was led by a robin made in a workshop at the China Fleet Club with members of the Military Kids Club, a support network for children with a family member serving in the armed forces.

## **Fireworks**

Celebration Pyrotechnics, based in Bodmin, delivered another fantastic display, bringing the Festival to a glorious close.

## **Window Dressing Competition**

Children from Brunel and St Stephens primary schools judged the window dressing competition, with the Chamber Cup being presented to Piglets and the Children's Champion trophy going to West Country Embroidery.

## **Saltash Radio**

In a first for the Christmas Festival, Saltash Radio broadcast live from the trailer stage, which we positioned at the bottom of Fore Street. This proved to be an excellent collaboration as we could deliver announcements, play Christmas music through the loudspeakers, and people who could not get to the Festival were able to tune in from their homes. There were, however, issues with the coverage as some loudspeakers did not work.

## **Wellness Event**

Essentially Balanced delivered an event at the Guildhall focused on massage and wellness. Footfall wasn't particularly high, although the Christmas Festival did fund and deliver leaflets that promoted venues on Lower Fore Street (Guildhall, Heritage Museum, Elliotts) as well as the Christmas Tree Festival at the church of St Nicholas and St Faith.

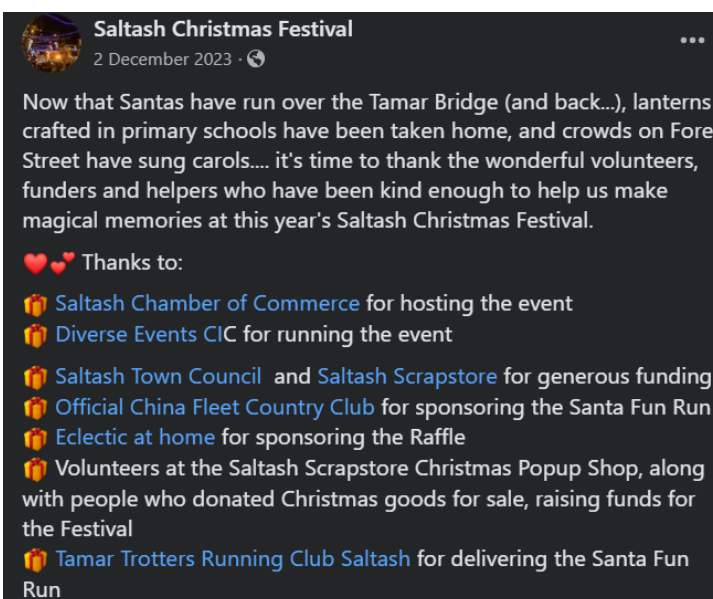
## **Fundraising**

In addition to grant funding and sponsorship, £1413 was generated for the Christmas Festival from the joint Crowdfunder appeal launched together with the May Fair and Regatta. The raffle prize of £150 was kindly donated by Eclectic Interiors.

## ISSUES TO CONSIDER FOR 2024

- Increasing costs and dwindling offers of sponsorship mean raising the funds necessary to deliver the Festival is a major source of concern.
- Storage is needed for the feature lanterns. If we had more storage, we could introduce new lanterns.
- Need to investigate ways of channeling more footfall in to Lower Fore St.
- Loudspeaker coverage was not consistent along the whole of Fore Street
- The Festival is always held on the first Saturday of December, which will be 7<sup>th</sup> Dec in 2024. Is this too late for a switch-on?

### Some posts from the Christmas Festival Facebook page promoting / thanking Saltash Town Council



## **Saltash Environmental Action - Annual Report for Town Council 2023/4**

SEA has again had a busy year, in addition to organising its regular stalls at Mayfair and the Regatta, a *#EndFossilFuels* display for the Library Hub's September environmental month, and frequent newsletters. We were delighted to be chosen as joint recipient of **Mayor's Charity** this year, and have spent the windfall grant on new projects – an ecological survey of Elwell Woods, renewal of the Victoria Gardens wildlife bed, and a pair of can-crushers to help manage the waste problem at outside events.

**Allotment** SEA was awarded £2,503.19 from the Co-op Community Fund in November 2023. This will fund the reinforcement of the entrance area so that wheelchairs can access the allotment. It has also covered the purchase of two raised planters and a notice-board. These will be added to the wild fruit garden area creating a roll, stroll, sit and pick area for visitors with mobility issues.

The allotment is also the site for the ***Eat Your Greens Initiative***. The standard no-dig traditional cultivation bed for 2024 will be laid out in traditional accessible rows of leafy green vegetables, cut and come again varieties that can be used to supplement the diets of food bank users and local people living on low incomes. The food bank offering is high in processed, preserved foods and low in greens and this will help to maintain the general health of users without requiring complicated preparation or cooking.

**Great Big Green Week** was headed up locally by the Council's Climate Change and Environment Working Group, and SEA organised a litterpick and a tree walk.

**Litter Rangers** have continued to clean Saltash streets and held a party in the Community Kitchen to celebrate 3 years of activity. Several community litterpicks have been organised.

The **SEA Christmas tree** in St Nicholas this year promoted the multiple benefits of trees: 'A Tree is Not Just for Christmas!'.

**Tree Saltash** collaborated with May Fair Committee to plant a Coronation Oak in Longstone, the only regret being that local rules prevent it being labelled as such! The volunteers also planted 17 standards around Fairmead, Frobisher Drive, Mulberry Road and Oaklands. This year we have also planted some hedgerow in areas of grassland that are too small to take a standard tree – the aim being that hedgerow will reduce the need for mowing (so carbon-intensive), provide low-maintenance habitat for wildlife, and improve the townscape.

Tree Saltash volunteers also collaborated with *Forest for Cornwall* in planting up Saltmill with large standards; and in their *Free Trees* project, which handed out about 300 whips to Saltash residents, the first time this has been offered in Saltash.

The series of **Winter public meetings** were held at Isambard House, which SEA used as guests of the Council's Climate Change and Environment Working Group. Meetings

focussed on Electric Vehicles, Recycling, the Cornish film 'A Year in a Field' (in collaboration with Forder Film Club) and Stopping Draughts. The March meeting will promote the bioWATCH project to be launched in April by the Library Hub, and the April meeting will discuss the toxic plastic crisis.

We also arranged two **farm visits**: Tim Williams is regenerative farming at Erth Barton and Purdy at the adjacent farm is actively restoring Nature.

**Wildflower meadows** in Pillmere and the cemetery had another difficult year with the weather severely affecting growth and flowering during the critical early Summer. A cold April was followed by hot, dry May/June, on top of a drought since the previous Autumn, followed by heavy and persistent rain for the rest of Summer and Autumn. SEA has worked with Cormac at Latchbrook Valley. Volunteers this year have included new SEA members and employees of Hemsley Frazer.

SEA is working on new projects: wildlife 'green corridors' in Saltash; Elwell Woods as an urban nature reserve; and renewal of nature-friendly bed in Victoria Gardens. Any interested local resident is welcome to join in. Find us on [www.seasaltash.org.uk](http://www.seasaltash.org.uk) and Facebook.

**End of Report**  
**Adrian White (Chairman)**  
**February 2024**



## **Saltash Heritage Museum & Local History Centre 2024 Report to Annual Meeting with Parishioners of Saltash**

In respect of 2023, Saltash Heritage had an incredibly busy year. What's new. We have maintained our level of volunteers around the 53 mark. It seems that if someone leaves it is always through illness or death, our amazing volunteers do stay with us, of which we are very proud. We always welcome new faces and it seems someone always pops in the door and fills a gap. We do not have a limit to the number of volunteers who wish to work with us. Many work from home doing transcription work, as they have limited mobility or are caring for someone at home. Others are out in the community setting up external exhibitions, or giving talks. Many are our Front of house welcome committee and the research and exhibition team, work behind the scenes not only when the museum is open but out of hours. We welcome visitors for private visits, particularly dementia groups, nursing homes and special needs children's group. All these require a quiet and safe venue and we book them in for their visit on a day we are closed to the general public to ensure their safety. We have handling boxes which are taken out by a volunteer, to schools, nursing homes and halls for people to handle and discuss.

We had over 2000 visitors to our last years exhibition, for which we won a Heritage award, constructing a green exhibition, using all recycled materials. We won an award for the Object of the year at the Cornwall Heritage Awards with our Cradle-boat, built in Mashfords yard in the 1920's.

We receive many enquiries from abroad and our research team constantly spend hours over documents and books trying to assist these visitors who challenge us frequently.

After our closure of the ground floor exhibition in December the research room continues to work right through the winter period, whilst the exhibition team prepare for the 2024 new exhibition, this year it will be an Art theme based on the work of Henry Martin, a Newlyn artist who migrated to Saltash, where he brought up his family. The team are involving family members, art critics, the owners of the art work of Henry Martin and the owners of the property he lived in. We hope to have the fullest amount of information by the time we open in April.

**End of Report**  
**Lizzy Sharpe-Asprey**  
**Hon Secretary**  
**Saltash Heritage.**

## **Saltash Neighbourhood Plan - Report to Annual Meeting with Parishioners of Saltash**

No report to be received since the Neighbourhood plan was adopted in 2022.

A review may be required in 2026/2027.

Due to a considerable number of planning changes scheduled for the near future, Saltash Neighbourhood Plan may require updates.

**End of Report**  
**Cllr B Samuels**



Saltash Regatta Committee  
c/o 14 Lockyer Terrace  
Saltash  
PL12 6DF  
[info@saltashregatta.co.uk](mailto:info@saltashregatta.co.uk)

13/09/2023

## Regatta Reflections – Chairs report

Regatta 29<sup>th</sup> & 30<sup>th</sup> July 2023

Karen Lilley, Chair and Aaron Monk (Diverse Events CIC) along with the volunteers organising the annual Regatta and Waterside Festival would like to share that the actual event was a great success. However, it has to be noted that financially, it was the hardest year we have had. We were rejected by a number of sponsors and grants and had to set up a Community fundraiser through Crowdfunder to raise the capital needed as a combined fundraiser with the Christmas Festival and Mayfair. The target of £15000 was reached but we had to use money from other pots to achieve this or we would have not been able to keep the money we raised. Unfortunately the target amount was less than the cost to run this event so we are in a deficit.

Sponsorship was sourced in the main from Saltash Town Council, which we were extremely grateful for, in addition to the Crowdfunder and South West Surfacing Specialists LTD. Financial contributions were also gained from Cornwall Councilors, Carlton Plastics, the Sue Hooper Charitable Foundation, Grove Nurseries Boarding Kennels, Infinite, and a small number of businesses locally. Raising money is becoming a great concern, we have already applied and been rejected for 2024 through the Scops Art Trust.

Our other challenge is support to run the event. We have not been able to find volunteers, leaving the main tasks of fundraising, managing the event, organising the entertainment and all marketing down to one and a half volunteers. As always the expertise of Diverse Events for event management plans, stall bookings (amongst many other things) has been invaluable. The money raised through stall bookings increases every year and contributes to the costs. This year it was just under £5500. We could also not have had other key activities such as the Cardboard boat race, Paddle board relay and Treasure Hunt without the support of Redeemer Church, Saltash. Hilary Frank helped with several aspects and always offers a great deal of advice and practical support, using her experience running other key events in the town. We have lost our Royal Navy support and had to rely on very young Marshalls from the Air Cadets and



Barne Barton Community Ambassadors, who manned road blocks etc, they were committed and invaluable but also inexperienced, which is not always a good representation of such a large event.

Other crucial supporters included Mike Pitches Photography and Community Enterprises, PL12. The shuttle bus service was very well received and was at no cost to Regatta as donations were given by users. We have had feedback to say that this really increased footfall to Fore Street.

The Saltash service deliver team was really helpful throughout every stage of the preparations and the event itself, as was the Town Clerk.

A huge thanks to the Mayor at the Civic and Children's Parade. The Mayor opened the event and supported as much as possible. Having the event in the summer holidays was not very successful in terms of numbers; we hope this will be improved upon in the future.

Saltash Town Band led the procession safely to the Waterside, where prizes were handed out. We were very grateful to the Sue Hooper Charitable Foundation who funded the band.

The Regatta Relay Paddle board race was well supported, as was the glorious Paint Party and the thrills and spills of the Cardboard Boat Race. Once again Admiral Mike was our esteemed judge. Jon and Dee White, along with their team of volunteers from Redeemer Church, have been organising this infamous spectacle for six years now and do a fantastic job. They also created a fun Treasure Hunt and gave out prizes.

A huge thanks to SEA and the litter rangers who worked hard to keep the site clean.

We had a new addition this year with Saltash Radio covering the whole event. This was a real asset to Regatta. Saltash Radio is a new initiative, supported by Saltash Town Council.

We were fortunate to have an undercover bar area provided by Born Hectic events which was needed when the rain inevitably came!

We had a new set up with the stage positioning, which was also successful. Having the stage on Jubilee Green created more seating and comfort. It also stopped queues for food vendors blocking Old Ferry Road as we moved them to the car park.

We could not find a free recycling service this year for the boats, so had to use our budget for the removal of cardboard.

Once again, Saltash Environmental Action worked to keep the area spotlessly clean.

The future date for Regatta has been set for 13<sup>th</sup> and 14<sup>th</sup> July 2024, this date came through negotiations with Caradon Gig rowers, Saltash Sailing Club and Born Hectic, who run the bar.

We could not have run this event without the financial support received by Saltash Town Council but it has to be stated quite clearly that we made a loss this year despite every effort. The future is not secure for this event and manpower is extremely low.

As the Chair I would very much like to explore and investigate ways to change our entity to a CIC or CIO. Ideas include having Saltash Community Events CIO, this would have all 3 key events under one umbrella company and share the responsibilities and liabilities, as they stand now. I am hoping to get support for this and practical advice through the Growth Hub. This is not by decision to make alone, but is definitely something I will propose. That said, if we keep having funding bids rejected and do not get any further help, we will not be able to hold the Saltash Regatta in 2024. This would be a great loss to our community. I was planning my own retirement after 13 years involvement, but I am not convinced there is anyone I can pass it on to!

Yours Sincerely

Karen Lilley

**End of Report**  
**Chairman Regatta**

## SALTASH MAY FAIR A REPORT FOR THE ANNUAL MEETING OF SALTASH TOWN COUNCIL

<b>Saltash May Fair</b>	<b>Start Date of Event</b>	6 <sup>th</sup> May 2023
	<b>Finish Date of Event</b>	7 <sup>th</sup> May 2023
	<b>Total Actual Cost</b>	£ 20,278
	<b>STC Festivals Fund Grant</b>	£ 3,000
	<b>STC Coronation Grant</b>	£ 1,500

<b>Please list the aims and objectives of your organisation</b>	<p>To offer a weekend event across Fore Street, Victoria Gardens and Longstone Park that is free admission, and involves a range of local performers, musicians, traders and charities.</p> <p>Through the street market, wellbeing activities (including running races and outdoor fitness sessions) and live music on Longstone Park, the May Fair boosts footfall into the retail heart of the town centre, offers local musicians the opportunity to showcase their talent, offers local community groups the platform to raise funds and awareness, promotes health and wellbeing, boosts community pride and fosters community cohesion.</p> <p>Our additional objective in 2023 was to give Saltash a platform to celebrate the coronation of King Charles III.</p>
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The May Fair is organised by a group of volunteers comprising:

Hilary Frank (Treasurer)  
Tanya Hatch  
Adam Webb

We have excellent collaboration with the volunteers from Tamar Trotters, and particularly Colin Bunting who organise the running events on the Sunday of May Fair weekend.

	<p><b>Highlights on Saturday 6<sup>th</sup> included:</b></p> <ul style="list-style-type: none"> <li>• Market the length of Fore Street</li> <li>• Coronation Civic Parade with Parade of Youth, with Guest of Honour James Kitson, Deputy Lord Lieutenant of Cornwall</li> <li>• Youth Village in Victoria Gardens</li> <li>• Free, live music in Longstone Park until 9pm</li> </ul> <p><b>Highlights on Sunday 7<sup>th</sup> included:</b></p> <ul style="list-style-type: none"> <li>• Half Marathon, 5K and Fun Run, with over 400 runners</li> <li>• Outdoor climbing wall</li> <li>• Outdoor fitness sessions (dance, yoga, etc.)</li> <li>• Coronation Big Lunch</li> <li>• Dog Show</li> </ul>
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Heavy overnight rain on Friday evening meant that the entrance to Longstone Park was a mud bath on Saturday morning, causing issues for traders who had not set up on Friday. We tried to mitigate the impact by asking as many traders as possible to park in the car park, and volunteers carried their goods on to Longstone Park, but some of the catering vans had no choice but to drive on to the Park, leaving muddy ruts. We took remedial action after the event, and the ground recovered within a couple of weeks.

Happily, the worst of the rain cleared just in time for the Parade. We are extremely grateful to all the youth groups and civic dignitaries who braved the mizzle to take part. Hearing the National Anthem and Trelawny being sung with such gusto by the crowds on Fore Street was a moving experience.

More than 100 stalls set up for the street market. The crowds were quiet in the morning, but picked up once the Coronation itself was over and the sun came out.

The atmosphere on Longstone Park for the live music on Saturday evening was fabulous with the crowds loving the bands and the new location for the stage, which gave a fantastic backdrop.



Tamar Trotters worked extremely hard and efficiently to deliver running races on the Sunday. The races were excellently organised, earning well-deserved praise from runners.



The Big Lunch on Sunday was an excellent addition to the weekend, with RwindBand delighting the crowds and the MP.

Organisers are particularly grateful to Saltash Town Council, as well as to other grant funders and sponsors, for their financial support enabling us to create memories to last a lifetime. We were pleased that the Mayor and Mayoress attended the commemorative tree planting in November in Longstone Park.

<b>Who benefitted from the project?</b>	<p>The event attracted over 6,000 visitors from Saltash and surrounding areas over the two days.</p> <p>It delivered a positive impact to local businesses, bringing visitors to Saltash and promoting our town to a wider audience.</p> <p>It offered free entertainment, helping families who may be struggling in the current cost of living crisis and boosting community cohesion.</p> <p>It offered a platform for local musicians to perform.</p> <p>Local charities and community groups (Approx. 50) Local business taking a stall (Approx. 50) Youth groups (Approx. 10)</p>
<b>What sponsorship did you receive for this project?</b>	<p>We worked hard, in collaboration with the organisers of Saltash Regatta and Christmas Festival, to pull together a sponsorship booklet that was hand-delivered to businesses on the industrial estates as well as town centre businesses. Thankfully, this generated increased sponsorship compared to previous years.</p> <p>We were awarded just under £2,000 from Cornwall Community Foundation (Howton Solar Farm) to promote environmental measures at the May Fair, including packets of wildflower seeds given to children completing a little litter pick or Treasure Hunt, and the planting of a commemorative tree in Longstone Park.</p> <p>Fore Street businesses donated prizes for a raffle that raised over £400.</p> <p>Sale of tickets in the cash raffle generated over £700.</p> <p>Over £5000 was brought in through stalls.</p> <p>Cornwall Councillors granted over £1000 to cover the costs of the Big Lunch music and the outdoor Climbing Wall.</p>

We went over budget by £3000. Much of this was due to increased costs post-Covid, a situation being experienced by all event organisers throughout the country.

Also, though, in recognition of the fact that May Fair coincided with the coronation of King Charles III, we spent extra on aspects such as outdoor screens to broadcast the Coronation. We are grateful to STC for donating £1,500 to help cover the costs of the big screens, but we took the decision to increase the entertainment budget in recognition of the historic nature of the occasion and:

- Invited Saltash Town Band to lead the civic parade
- Had stiltwalkers dressed as Royal Guardsmen to entertain the crowds
- Gave volunteers a commemorative flask with the coronation logo
- Had the May Fair logo redesigned to incorporate the official coronation logo
- Invited RwindBand to play at the Big Lunch

Combined with the expenditure on screens, this was a total of £3,800.

We put extra efforts in to fundraising, and the revenue generated means that the shortfall for 2023 can be covered by the amount we had in the bank at the beginning of the year. It does, however, put us in a precarious funding position with hardly any financial cushion for May Fair 2024.





Posters and leaflets featured the Coronation emblem as well as the STC and Cornwall Community Foundation logos.

A huge THANK YOU to our grant funders, sponsors and supporters, who collectively contribute a third of the costs of Saltash May Fair and the running races!

- ♥ THANK YOU [Saltash Town Council](#)
- ♥ THANK YOU [Cornwall Council](#)!
- ♥ THANK YOU [Cornwall Community Foundation](#)
- ... See more



Facebook posts like these thanked Saltash Town Council, as well as sponsors and supporters.



**Saltash May Fair**

4 May 2023 · 🌐

The horn speakers on Fore Street will be utilised throughout Saturday to play the King's Coronation, as well as announcements.

A huge thank you to [Saltash Town Council](#) for the use of these!



**Saltash May Fair**

2 May 2023 · 🌐

🇬🇧👑 Coronation May Fair 2023 👑🇬🇧

Thanks to funding from [@Saltash Town Council](#), the Saltash May Fair will be celebrating the King's Coronation in style! 🇬🇧

THIS Saturday, Fore Street and Victoria Gardens, so nobody misses out. 📺📺

The Par... See more

## **Visit Tamar Valley**

As a Destination Marketing Organisation our primary focus is on promoting the Tamar Valley as a not to be missed destination in the southwest to the short-stay visitor market. The Tamar Valley has a unique appeal that we strive to differentiate from the big counties of Devon and Cornwall. We're very aware that too many people coming to the southwest don't know what the area has to offer and it gets overlooked. We're working to change that!

Our operation and marketing activity is entirely dependent on membership revenue. Our town membership costs £300 per year and includes all of the following benefits:

- a 12-month image and video focussed listing on our Destination website [www.visittamarvalley.co.uk](http://www.visittamarvalley.co.uk) As an example, please see: Plymouth
- participation in targeted marketing campaigns throughout the year
- features on social media and in visitor newsletters
- dedicated articles in our blog
- participation in collaborative marketing campaigns with neighbouring Destination Marketing Organisations
- access to quality business and marketing resources and expertise
- access to member events and networking

What's more, our work is being underpinned at the moment by some fantastic resources. Visit Tamar Valley works closely with the Tamar Valley National Landscape (formerly the AONB) to deliver the Come Visit Stay Awhile project, one of ten that make up the Tamara Landscape Partnership Scheme. The project, with its focus on stimulating an increase in visitor numbers and opportunities for local businesses, amounts to one of the most exciting opportunities for tourism businesses in the Tamar Valley for many decades. The scope of the project includes:

- o Further developing the Visit Tamar Valley website
- o marketing the Tamar Valley as a place to visit
- o Promoting hospitality and tourism businesses in the area
- o Creating opportunities for local people to become involved in the industry
- o Upskilling local business through workshops and training
- o Creating a dedicated B2B support hub for local business owners



In sharp focus during 2024/25 and beyond are group travel and sustainable tourism. Visit Tamar Valley is currently creating a group travel section for the website, together with itinerary information. We will also be exhibiting at the British Travel & Tourism Show at Birmingham NEC on 20th and 21st March.

We're working with the SECTA's Green Acorn scheme this year and next to support businesses that wish to develop their sustainable processes and practices further. The project will support a portfolio of tourism businesses to become 'green ambassadors' feeding in to a sustainable tourism charter for the Tamar Valley next year.

Whilst town membership includes all the aforementioned benefits, in practice, it works as partnerships with Visit Tamar Valley where we can become the voice of tourism for the town. With a town's tourism objectives leading the way, we work with Town Councils to help develop a marketing plan that includes much more effective use of the town's page on the Visit Tamar Valley website, publishes dedicated newsletters about the town in question, hosts bespoke competitions through our channels, writes dedicated blogs about a town, and ensures the town is featured on all our channels throughout the year'

Visit Tamar Valley would like to ask members to consider reinstating their membership to Visit Tamar Valley.

Attached to this report is an abridged version of a recent conference presentation delivered by Visit Tamar Valley together with explanatory notes.

## **End of Report**

### **Visit Tamar Valley**



FEBRUARY 2024

# Marketing Presentation

SARAH BARTLETT MCIM




# MISSION & VISION

To promote the Tamar Valley as a not to be missed destination, provide a comprehensive resource of visitor information, and act as a robust support hub for tourism and hospitality businesses in the area.

and


To be the definitive resource of information for visitors, and tourism and hospitality business in the area.



As a membership association, we depend entirely on membership revenue. The more members we have, the more we can promote the Tamar Valley as a 'not to be missed' destination to the short-stay visitor market.

Included in the scope of these two statements are our towns and villages.

Launceston, Tavistock, Callington, and until last year Saltash have always supported our work and in doing so, helps to support the tourism and hospitality sector in the area as a whole.

Website Insights, 2022 vs 2023 <a href="http://www.visittamarvalley.co.uk">www.visittamarvalley.co.uk</a>												
	Q1 2022	Q1 2023	% CHANGE	Q2 2022	Q2 2023	% CHANGE	Q3 2022	Q3 2023	% CHANGE	Q4 2022	Q4 2023	% CHANGE
Users	4K	5K	25%	6.25K	6.7K	7.2%	11K	16K	45.5%	5.3K	7.8K	47%
Sessions / Events	5.5K	6K	9%	7.25K	8.2K	13.1%	13K	117K		6.5K	64K	
Pageviews	13.4K	14.4K	7.5%	17.8K	19.5	9.5%	22.7K	46K	102%	12.5K	26K	108%
Session duration	01:57	01:52	-3.1%	02:69	02:18	-19%	01:09	01:04	-4.5%	01:94	01:09	-44%

\*Website users have roughly doubled with growth gathering momentum during 2023 especially during Q3 and Q4.  
Users during 2023 = 35.5K

\*Sessions (old version of GA) and Events (new version GA4) cant be compared like for like. So the figures shown in Q3 and Q4 2023 include things like Page Views and many other actions taken on the site by users, hence the huge percentage change. The key metric to note therefore is Users at line 1 which gives some accurate context for the growth in website performance.

\*Duration / engagement has dropped a little, but that often indicates that the site is easier to navigate and people are finding the info they search for more quickly.

Website, 1st January 2024 - now

<b>Users</b>	12,000
<b>Conversions</b>	68,000
<b>Event Count</b>	112,000

Snapshot of this year so far.

The most recent week (12th to 19th February) saw 1,500 users which if we kept up momentum would put us on track for 78,000 users this year.



Social Media, 1st January 2024 – now					
Facebook	Jan 2024	Feb so far...	Instagram	Jan 2024	Feb so far...
Reach	73,000	35,500	Reach	830	350
Paid Reach	6,700	14,000			
Organic Reach so far 108,500			Paid Reach so far 20,700		

# ACHIEVEMENTS

- ★ First full year of Come Visit Stay Awhile completed
  - ★ Trained some 50 businesses
  - ★ Gained a Green Tourism Bronze Award
- ★ Sustained website traffic growth since 2021 > 30% year on year
  - ★ Fab social media growth during 2023 > 40%
  - ★ Collaborated with Visit Dartmoor & Visit Plymouth
    - ★ Added some 35 new website pages
    - ★ Added a website shop

\* workshops delivered across a variety of both digital and business orientated disciplines

\* more collaborations are scheduled 2024, including exhibiting at British Travel & Tourism Show at the NEC later this month alongside Visit Plymouth.

\* Visit Tamar Valley has exclusive rights to sell the Tamara Coast to Coast Way guidebook via our website. We also distribute copies to members and National Trust properties for their gift shops.



# VTV's KEY OBJECTIVES

**To continue to grow the visibility and appeal of the Tamar Valley region as a not to be missed destination in the Southwest for the short stay visitor market.**

- 01** To build on momentum & double website traffic by the end of 2024.
- 02** To grow social media audience by 50% by the end of 2024.
- 03** To increase visibility of the Tamar Valley during shoulder seasons.
- 04** To increase membership revenue by 50% by the end of 2024.

### Deliverable 01

Focus on Group Travel  
Build a dedicated GT website

### Deliverable 02

Focus on Sustainable Tourism and a  
Charter for the Tamar Valley

### Deliverable 03

Further website developments &  
enhancements

### Deliverable 04

Train a further 25 tourism & hospitality  
businesses



*'COME VISIT STAY  
AWHILE'*

## KEY DELIVERABLES FOR 2024

If Saltash is a town that wishes to raise its visibility as a destination for groups and/or increase group travel to the town, re-joining Visit Tamar Valley will mean it can get involved in our group travel campaigns as Launceston and Tavistock have done in readiness for our forthcoming show at the NEC.

# CONTENT PLAN



This slide shows our content marketing plan for 2024.

# INSIGHTS

TOURISM TRENDS CONFERENCE - FEBRUARY 2024



Booking patterns haven't yet settled down and returned to what would be considered as normal pre-Covid.

It is likely that there will be more later bookings than usual.

18% of visitors will be on a budget for the whole of their visit – those with children & under 55 years old without children likely to feel the strain the most.

There'll be a need to show relevance in a competitive market.

Seasonality data currently suggests that there will be increased trip volumes outside of the peak season in September and October.

Potentially up to a quarter of visitors won't change their type of accommodation but will look for cheaper alternatives within the accommodation type.

Peak season overcrowding is likely to remain an issue – potentially driving off peak bookings.

In 2024 supply is likely to remain high, demand is likely to be slightly lower than last year and the cost of living crisis will shake confidence. It'll be a more difficult year.

Finally here are some tourism insights from the recent Tourism Trends Conference hosted by Visit Cornwall, Visit Devon and PASC.

# Thank you



**Sarah Bartlett MCIM**



07807 058012



marketing@visittamarvalley.co.uk



www.visittamarvalley.co.uk



## **The Core Youth Project** **End of year report to Saltash Town Council – February 2024**

Our mission statement is;

‘The Core aims to provide young people with opportunities and activities which help build positive relationships, strengthen and develop self esteem/confidence and empower them to have a positive impact on their community’

### **What the money has been spent on and what has been delivered.**

The money that Saltash Town Council awarded The Core Youth Project continues to employ our Youth Work Coordinator who manages and develops the youth provision at the centre. We have a staff team of 1 full time youth worker, 4 part time Youth Support Workers and 1 Trainee Youth Worker which has enabled us to continue to a wide variety of youth work sessions. The following projects are funded by STC and the match funding we have secured from other grants.

The following sessions are offered weekly at The Core for young people;

### **Open Access Youth Sessions**

Senior club for 13-18 year olds every Monday evening 7-9pm

Junior club for 11-13 year olds every Thursday evening 6.30-8.30pm

### **Grub Club**

Cooking workshop every Monday 3.15-5pm (Years 7-13)

### **Craft Club**

Arts and crafts workshop every Thursday 3.15-4.30pm (Years 7-13)

### **Just be You**

LGBT+ support and social group every Monday 3.15-4.30pm

### **Home Education Group**

Monday's fortnightly 10.30-12.30pm for parents and children who are home educated.

**Climbing Club** – Every Wednesday and Friday 3.30-6pm for children aged 5-18

**Saltash Amateur Boxing Club** – Every Wednesday and Friday evening

We currently offer positive activities for young people 5 afternoons/evening of the week.

### **Alternative Provision Project**

Our new project has just been launched in partnership with Groundwork South

West and is for young people who are not accessing education or who are home educated and would like to have access to accredited learning. We have started with a group of young people aged between 13-17 who have been referred from either parents or the Targeted Youth Work Team. They participate in a 6 weeks programme which includes workshops such as cooking, boxing, drama, art and employability support and also have access to functional skills where they can do English and Maths level 1 & 2 to support them to achieve qualifications for their next steps.

In addition to this we are also working with Groundwork to deliver the National Citizenship Service (NCS) programme and have signed 19 young people up to this. We are working with them on employability, lifeskills and social action.

### **Match funding**

Good Growth Fund (through partnership work with Groundwork) = £25,000  
Police and Crime Commissioner - £4997

**Total = £29,997 + subscriptions from youth club sessions.**

### **In house funding**

- Weekly subscriptions for youth club
- Revenue from room hire at the centre – Approx. £25,000 per year. Whilst this money is essentially raised to pay for the general running costs and other staffing costs, it does show that we are bringing in revenue to help keep the centre open for both the community and the young people.
- Fundraising and donations – We hold regular events for families, craft fairs, toddler group and our community cafe which all help to bring in much needed revenue.

### **Outcomes and outputs achieved**

Total current number of members at The Core = 300

Number of open access sessions delivered 2023/24 = 213

Number of young people receiving individual support = 25

Number of young people helped back in to employment, training or work = 12

Number of youth volunteer hours worked = 800-900 hours over the last year.



## **Youth Work**

Our sessions continue to be well attended which is evidence that young people need places to go and socialise and take part in activities. It is essential that youth centre's continue to open their doors and provide professional youth work, a safe and non-judgmental space, advice and information and most importantly...fun!

It is so important that we can offer young people not only a safe space to meet and socialise but also a range of support and activities to keep them healthy and happy and ensure that we make our programme diverse and interesting. Our programme offers; Cooking courses, Craft club, a range of sporting activities, LGBT+ support group, 1:1 advice and guidance, Sexual health advice, training and volunteering opportunities.

Alongside all the structured activities we offer we are also able to offer professional youth work support, advice and guidance. This year has been particularly challenging as we have seen an increase in poor mental health amongst our membership. As a staff team we have all felt the strain of supporting young people through some very significant events in their lives and have worked more with outside agencies to seek the appropriate support for those young people with more complex needs.

We offer various opportunities for young people to volunteer and have a reliable and committed team who regularly help at our Junior Youth Club and LGBTQ+ group and also our Youth Committee who we support to organise their own fundraising activities and also continue to ensure that young people stay central to the work that we do and their voices are heard.

The young people are supported to work their way up from being a member to becoming a volunteer and we also offer a paid Trainee Youth Worker position each year to a young person who we feel has shown the most commitment and promise to become part of the youth work team.

A vast majority of the young people who attend our sessions have experienced difficulties at school, have chaotic and sometimes unsafe home lives, are young carers, suffer with mental health problems, such as anxiety, low mood or self harm, are transgender or questioning their sexuality, have experienced bullying, are looked after children, suffer with autism/aspergus syndrome or have a disability (learning or physical) or are just finding the transition from childhood to adulthood difficult and need some support.

We work with a great deal of young people who have been through traumatic events in their lives and are experiencing a complexity of problems, by providing them with a safe space to come and access to professionally trained youth workers they have begun to increase in confidence and develop as individuals. We have seen an increase in young people requiring specialist support from agencies such as CAMHS and the Early Help Team due to their poor mental

health, especially amongst our LGBTQ+ group.

Our Youth Work Coordinator is a qualified Trauma Informed practitioner, which has helped in supporting those young people with more complex needs.

We have seen an increase in young people becoming home educated and also those who have developed anxiety and are refusing to go to school since the pandemic. This has given the basis to the new project in partnership with Groundwork as we know there is a gap in provision for young people to access functional skills and an alternative to traditional schooling.

Our successful partnership working with a range of outside agencies and local organisations has meant that we are able to offer more opportunities and activities for the young people we work with. We continue to work closely with Safer Saltash, Saltash Community School, Intercom Trust, Early Help Team and Social Care, Police, Saltash Health Centre, Young People Cornwall, Saltash Town Youth Council and local town events.

### **Case Study**

We have a young man who attends our LGBTQ+ group every Thursday who is 16 years old. He has been coming for over a year now and when we first met him he was not in school, had not been in education since the age of 9 and was very isolated and had no social life. He is autistic and also struggles with depression, he finds large groups and noise challenging. We have seen such a significant change in him since he has been access the group; he has develop his social skills and talks to other members now instead of sitting by himself. He will access youth workers for support and will ask for help when he is feeling low and struggling. He has understood that he needs to use appropriate language around some of our younger members now which shows how far he has come in terms of being part of a group and understanding the boundaries and exercising respect for the other members.

We have referred him for one to one support from a local agency that are helping him with his next steps and looking at courses for him to access with a view to him being employable. We are extremely proud of how far he has come and how much he now enjoys the social aspect of the group.

We hope it is evident from this report that the funding which we receive from Saltash Town Council is essential in enabling us to continue to provide and develop a professional and innovative service to the young people of Saltash and the surrounding villages. We would like to thank the Council for supporting the youth work we offer.

**End of report**  
**The Core**



## Safer Saltash Year to Date Summary 2023/24

The aim of Safer Saltash is to **improve community safety and reduce crime and anti-social behaviour** by targeting resources to the people and places that need it most within the geographical area, and working with **communities, partners and the business and voluntary sectors** to develop **sustainable solutions**.

Safer Saltash facilitates and supports a coordinated multi-agency approach to community safety issues to improve feelings of safety and public reassurance, reduce the risk of harm to the community and protect vulnerable groups.

Safer Saltash actively involves community members in the work of the partnership and encourages social inclusion and community resourcefulness through being part of the problem-solving process and having a sense of pride in Saltash. Achieving safer communities depends upon everyone working together to find local solutions to local problems.

This group is now in its sixth year and has developed a comprehensive work plan based on the evidence presented in the previous Saltash Town Profile and feedback from the Residents Survey. Safer Saltash has identified the following community safety priorities for the town:



<https://safercornwall.co.uk/safer-saltash/>

## Reported Crime

The following information is based on the 12-month period ending November 2023.

There are high percentage increases for arson, bike theft, robbery and theft from the person- although there have been increases the numbers are low meaning that percentage changes are volatile.

The numbers are low, but there has been an increase in rape offences in the town- of these offences 8 are linked to domestic abuse and 6 of those are of a historical nature.

There has been an increase in other theft- this increase is greater than that seen across the rest of Cornwall. Miscellaneous crimes against society have also increased when compared with the previous year.

On the whole crime rates in Saltash are lower than the Cornwall average. The 4% increase in the town can be attributed to the increase in other theft. Violent crimes have remained stable when compared with the previous year.

Offence Group	Year to Nov-23	Year to Nov-22	Change Number	% Change
Arson	9	1	8	800%
Bicycle Theft	4	1	3	300%
Burglary - Business and Community	10	10	0	0%
Burglary - Residential	6	8	-2	-25%
Criminal Damage	88	92	-4	-4%
Miscellaneous Crimes Against Society	26	14	12	86%
Other Sexual Offences	30	21	9	43%
Other Theft	76	49	27	55%
Possession of Drugs	13	18	-5	-28%
Possession of Weapons	9	9	0	0%
Public Order Offences	49	49	0	0%
Rape	13	9	4	44%
Robbery	3	1	2	200%
Shoplifting	29	32	-3	-9%
Stalking and Harassment	79	99	-20	-20%
Theft from the Person	9	2	7	350%
Trafficking of Drugs	3	7	-4	-57%
Vehicle Offences	23	29	-6	-21%
Violence with Injury	89	95	-6	-6%
Violence without Injury	120	118	2	2%
Grand Total	688	664	24	4%

### Safer Saltash Delivery 2023/24

Safer Saltash continues to meet every 4 weeks to ensure that regular dynamic intelligence and updates about emerging community safety, crime and antisocial behaviour across the town is fed in and acted upon.

This year we have;

- continued to address pockets of antisocial behaviour in the town through a balance of support and enforcement measures;
- run 'Bystander' training with staff from the licenced premises,
- targeted work at the Waterside to address specific concerns;
- delivered several environmental visual audits in various locations in the town. These audits involved a number of partners from a raft of different agencies, coming together to assess the physical space and agreeing actions to improve the area in line with situational crime prevention strategies;
- we have worked with civil enforcement partners to focus activity in hotspot locations;



- advocated for the implementation of a live monitored CCTV system in Saltash;
- worked in partnership with the local youth provision organisations and Saltash Community School to bring in improvements for young people and their families and facilitated the sharing of intelligence with organisations responsible for road safety.

During National Hate Crime Week in October 2023, Safer Saltash delivered a 'Say NO to Hate Crime' campaign with over 65 businesses, traders and organisations in the town. Hundreds of windows in Saltash town centre, taxis and community buses are now displaying the Safer Cornwall 'Say NO to Hate Crime' sticker that also contains a QR code to the Devon and Cornwall Police reporting hate crime page. This is the first stage of a wider hate crime initiative that will feature a celebration of diversity event in the New Year that will aim to bring together Saltash residents to celebrate difference through food, music and sport.



### PLEASE REPORT IT!

There are a wide range of services and support available to respond to concerns about crime, antisocial behaviour and other issues that impact on community safety;

- **Report a Crime**

Call 999 if you or someone else is in immediate danger, or if the crime is happening right now. To report non-emergency crime or queries visit [www.dc.police.uk](http://www.dc.police.uk) where you can access the police's online contact methods – WebChat and Crime Reporting Form. These are available to use 24 hours a day, 7 days a week.

If it's not an emergency, you can also report it to the police using

101. **Email** [101@dc.police.uk](mailto:101@dc.police.uk) **Telephone 101** If you are unsure which service you need AskNED the online non-emergency directory can help. Visit [www.dc.police.uk/AskNED](http://www.dc.police.uk/AskNED) enter your question, select your location and AskNED will provide you with the answer.

Remember, in an emergency always call 999. If you have information about a crime you can also contact Crimestoppers anonymously on **0800 555 111**.

- **Report Anti-Social Behaviour**

Antisocial behaviour covers a wide range of acts that can include verbal abuse, vandalism, joyriding, noise nuisance, criminal damage, throwing missiles, underage drinking, engaging in threatening behaviour in groups or harassment of residents or passers-by. To report incidents of antisocial behaviour visit [www.dc.police.uk](http://www.dc.police.uk) where you can access the police's online contact methods – WebChat and Crime Reporting Form.

These are available to use 24 hours a day, 7 days a week. If it's not an emergency, you can also report it to the police using 101. Email [101@dc.police.uk](mailto:101@dc.police.uk)

- **Tell us if someone is sleeping rough**

If you see someone sleeping rough you can contact Streetlink via [www.streetlink.org.uk](http://www.streetlink.org.uk) or **0300 500 0914** (or 999 if they need urgent medical assistance). If you are sleeping rough and need help, contact the Cornwall Housing Options Team on **0300 1234 161** or drop into a Cornwall Council Information Service Office (formerly called One Stop Shop).

- **Report noise nuisance or a licensing complaint**

#### Noise Nuisance

Neighbour noise (e.g., loud music, barking dogs) can constitute a statutory nuisance if this causes an unreasonable interference to the use and enjoyment of your home. Visit [www.cornwall.gov.uk/noise](http://www.cornwall.gov.uk/noise) for further details, including how to make a complaint to the Cornwall Council's Community Protection team.

Telephone **0300 1234 212** Email [publicprotection@cornwall.gov.uk](mailto:publicprotection@cornwall.gov.uk)

#### Licences

To find out more about alcohol and entertainment licences or report a licensing complaint please visit: **Online** [www.cornwall.gov.uk](http://www.cornwall.gov.uk)

**Email** [licensing@cornwall.gov.uk](mailto:licensing@cornwall.gov.uk)

- **Report Drug Litter, Rubbish & Graffiti**

If you find discarded needles or drug related litter, do not attempt to pick it up. Please report the location to Cornwall Council's Waste Management Team via the webpage [www.cornwall.gov.uk/needles](http://www.cornwall.gov.uk/needles) or **telephone 0300 1234 141**. To report graffiti, fly tipping, littering, abandoned vehicles and dog fouling please use the "Report It" pages on the Cornwall Council website [www.cornwall.gov.uk/report-it](http://www.cornwall.gov.uk/report-it)

- **Report Hate Crime**

Hate crime is the term used to describe an incident or crime against someone because of hostility or prejudice towards their disability, race or ethnicity, religion or belief (which includes non-belief), sexual orientation and gender identity. It's important to report it so that the police can take action. If you or someone else is in danger, injured or offenders are nearby, ring 999. In a non-emergency please call 101. You can also **text 67101** or **email: [101@dc.police.uk](mailto:101@dc.police.uk)** If you are deaf, hard of hearing or have any speech impairment, in an emergency dial **Minicom/Textphone 18001**. If it's not an emergency, report hate crime at [www.devon-cornwall.police.uk/hate-crime](http://www.devon-cornwall.police.uk/hate-crime) or [www.stophateuk.org](http://www.stophateuk.org)

- **Domestic Abuse and Sexual Violence**

Anyone can experience domestic abuse or sexual violence – it affects people of all ages, regardless of gender, sexuality, ethnicity and background. There are specialist services available to support you. If you or anyone else is in danger, please call the police on 999 immediately. If you ring 999 but can't talk, make sure the police know you are there by coughing or tapping the handset, or by dialling 55. In a non-emergency please call 101. You can also **text 67101** or **email: [101@dc.police.uk](mailto:101@dc.police.uk)** If you are deaf, hard of hearing or have any speech impairment, in an emergency please dial **Minicom/Textphone 18001**. If it's not an emergency, **dial 18001 101**.

### **What is domestic abuse?**

Domestic abuse is defined as controlling, coercive or threatening behaviour, violence or abuse. Our services are delivered to children and young people who are, or have been, intimate partners or are family members. It can take many forms and includes psychological, physical, sexual, financial and emotional abuse, stalking, so-called 'honour'-based abuse, forced marriage and the illegal practice of Female Genital Mutilation.

### **Sexual violence and abuse**

Sexual violence and abuse is a broad term describing all sexual offences against adults and children. It occurs when the person is forced, coerced or deceived into sexual acts against their will or without their consent. Sexual violence and abuse can happen to anyone in our community. It does not have to be a single act, but can occur as part of a continuum of attitudes and actions.

- **Worried about a child?**

The Multi-Agency Referral Unit (MARU) provides a multi-disciplinary response to concerns about the welfare or safety of a child or young person in line with statutory guidance from Our Safeguarding Children Partnership for Cornwall and the Isles of Scilly. The multi-disciplinary team also provides advice and guidance to parents and professionals about the wide range of services available to children and families in Cornwall. If you have immediate concerns or are worried about a child or young person's safety, please telephone the MARU on **0300 123 1116**.

### **End of Report**

**Community Safety Officer East Cornwall**

## **TOWN TEAM REPORT FOR PARISHIONERS MEETING**

The Town Team has had a busy last 12 months.

At the beginning we were involved in the public consultation by HIVE, our appointed consultants, into the future for our town centre.

Following consultation, including public presentations, a report was prepared which highlighted certain issues including the need for one large open space (town square) but consideration should be given to a few smaller spaces linking the area together and improving connectivity in the creation of a vibrant green realm in the heart of the town.

Town Team then decided to pursue the ideas relating to the central area of Fore Street as the financial reality of trying to pursue, initially, larger ideas proved insurmountable. We were then fortunate in securing a further £21,000 grant from the accelerator fund to enable ideas to formulate re. having street markets.

At the same time, we have submitted an application for a grant of £30,000 from the Delivery Fund which, if successful, will enable some ideas re. the 'greening etc.' of this central area to come to fruition.

In March we will be further consulting with retailers to ascertain their opinions on our proposals before instigation so that any concerns they have may be addressed.

Whilst the above has been happening we have put on hold our ideas for promotional leaflets and banners so that, if necessary, we can tie them in with the activities in Fore Street.

**End of Report**  
**P Ryland Chairman**

## **Surfers Against Sewage – Report to Annual Meeting with Parishioners of Saltash**

Little progress has been made this year due to the lead resident not being able to continue due to work commitments and Saltash Environmental Action not having a volunteer to take the lead on this initiative.

Contact will be made with Surfers Against Sewerage to see if our Climate Change and Environmental Action Working Group can finish the last few remaining criteria to gain the overall plastic free award.

**End of report**  
**Cllr Peggs**

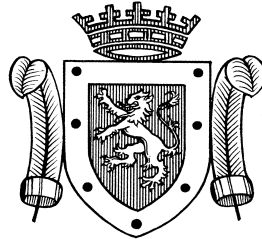


## SALTASH BOWLS CLUB

FOUNDED 1923

Mens President Mr Michael Day  
Ladies President Mrs Susan Ashton

Club Secretary  
Liz Nicholson  
43, Longmeadow  
Road  
Saltash  
PL12 6DP  
Tel: 07429 350102



Hon Treasurer  
Steven Grose  
11A, Trelawney Road  
Saltash  
Cornwall  
PL12 4DB  
Tel: 01752-847288

Affiliated to  
Bowls England  
Bowls Cornwall  
ESMBA CCSMBA  
P & D League  
E.C.B.L.

11th February 2024

### **Club Report.**

2023 was the year Saltash Bowls Club celebrated its 100th anniversary, the actual date for this was 22nd August. On that date in 1923 Saltash hosted a team from Devonport Park who arrived by train and were escorted to the club by the Club Secretary. On arriving they were met by the Town Mayor and Saltash Town Band. In 2024 Devonport park Men along with City Bus Ladies arrived by car and were met by the Mayor Richard Bickford and the Saltash Town Band.

Along with the above event we also hosted a team from Bowls England, a team from Bowls Cornwall, a team from Friends of English Bowling and finally a team from East and North Cornwall our local group.

Saltash also ran training sessions for the children of Brunel Academy and Sir Robert Jeffrey Schools. These schools went to Bodmin to play in the County Finals. We will be working with the schools again in 2024.

We had some good successes in our leagues (Cornwall) with Saltash "A" (Men) winning there league and in the East Cornwall League four of our men won the Pairs, Triples and 4's. Our Ladies also played in the County Leagues and various competitions, they won the Border League. One of our ladies was runner up in the Champion of Champions in the group and National Area Final.

All in all a very successful year but before I end I must say a big thank you to Saltash Town Council who have supported us in a number of ways, one being the purchase of further sets of Bowls for use by the Schools in there competitions.

Regards,  
Andrew Nicholson,  
Mens Secretary & Mens Match Secretary,  
Saltash Bowls Club.  
07817 547754

End of Report

Report for the Annual Parishioners Meeting.

Initially, a few of us got together to celebrate Ukrainian's Independence Day with some of the refugees and during that celebration we were asked if craft could be offered on a regular basis to sell and raise funds for medical supplies for Ukraine via Outreach Paramedics.

Funds were raised through the sale of our crafts at many events including Saltash May Day, Saltash Regatta, plant sales and seasonal events.

Crafts that have been made by the group include tie dyeing, paper marbling, jewellery making, air dry clay items and other crafting activities.

Since the beginning of the fundraising we have raised over £4000 for Outreach Paramedics.

Thanks have to be made to Stephanie Hurrell for being instrumental in starting the group alongside Jenny Waycott, Jo Baskott and Kathy Fox. Particular thanks to Jo and Jenny for all their efforts in securing funds for the group to assist the Ukrainian refugees to be integrated within the community. Eighteen families benefitted from the group. Pysanka Crafts has been very successful in it's objectives as many refugees no longer attend as they have gone on to settle well into the community and many have jobs and their own accommodation.

The Core was instrumental in getting the group up and running, allowing the group to meet on their premises in the beginning.

Our current meeting place, Saltash Wesley Church, can no longer afford us storage space so a solution is being looked into.

As we currently have no Ukrainian refugees attending the group we have decided to close the group down. We are ensuring all relevant points, as per our constitution, are being met re closing the group.

After Easter we will set up a new group with a new name and new objectives. The main objective will be to raise funds for local charities (chosen by the management committee).

Kathy Fox

Chairman, Pysanka Crafts

05/03/24

## **Saltash Foodbank - Report to Annual Meeting with Parishioners of Saltash**

The foodbank is pleased to be asked again to report to the Council's Annual Parishioners' Meeting. Saltash Foodbank is a Trussell Trust Foodbank and provides 3 days' worth of food for a balanced diet, to those that are experiencing a financial crisis, on receiving a referral from a Support Agency.

Since our Report last year and with the ongoing cost of living crisis, we have seen an increased demand for our services. We have over 55 volunteers, an increase on other years, due to an increase in the need for our services. We have no paid staff. Last year we supported 589 household referrals (548 in 2022), comprising 863 adults and 636 children, so a total of 1,499 individuals (1,408 in 2022) with at least 3 days of food.

Saltash Foodbank received the most referrals in 2023 from Plymouth Job Centres (84), Help Through Hardship (Citizens Advice / Trussell Trust Helpline - started during Covid19) (72) and Christians Against Poverty - CAP (45). The main reason given by many was Low Income, until 4<sup>th</sup> March 2023 from when we collected more detailed information from the referrers on our database. Currently, the 3 main reasons are 'Rising Cost of Essentials', people having 'Ongoing Impact of Physical and Mental Health Issues' and 'Priority Debt', such as Rent or Council Tax arrears.

Saltash Foodbank received over 39 tons (40.5 tons in 2022) of food last year from supermarket donation points, supermarket collections, community groups, churches and items such as bread, fruit and veg from supermarkets themselves just past their best-before date and items slightly damaged packaging. We distribute food parcels to people directly and if we have a surplus of certain items, we also support school breakfast and afterschool clubs, charities, other food organisations and local foodbanks, to prevent items on our shelves going out of date.

During December our Support Agencies and our volunteer drivers distributed to 138 households a Christmas Hamper with Christmassy food items and added surplus food items. This supported 202 adults and 205 children with an additional gift for each person. These families were offered a hamper via our many Referral Agencies. We had great community support last year when Saltash Rock Choir, Saltash Community Fire Station and Pentillie Castle did large collections for us, as did many other individuals, groups and businesses. We could not provide our Christmas Food Hampers without the support of our local Community. In addition to the Christmas Hampers in December, we also managed to provide regular food support to the clients referred to us. December is always a busy month for Foodbanks and we are blessed to have the use of our overflow store in the other Belle Vue Road car park, to allow us to distribute the hampers from there.

### **Further Support**

Due to our small premises, we struggle to have confidential conversations with clients about their circumstances at Lower Ground Floor, 18 Belle Vue Road, so our growing team of Signposting Volunteers call those who have received a food parcel, to discuss their situation and signpost them to further support. Virtual Signposting allows us to speak to people over the phone at a less stressful time and see if they need further Signposting, especially to let them know about activities happening locally in Saltash. We are pleased to have organisations such as 'Saltash Community Fridge' and 'Warm Spaces' at Wesley Church that are helping many people access extra support. New last year, we can also refer people in crisis to Kremena, our Citizens Advice advisor who directly links with Saltash Foodbank on Fridays, to see priority clients, to help them to improve their financial situation. This is funded by a 'Financial Inclusion' grant from the Trussell Trust. This has been a great help to many people already, to help improve their situation.

This winter has been especially challenging, with clients facing increased costs with energy, food, rent and mortgages, leaving some with a negative budget, even after support from Citizens Advice and CAP (Christians Against Poverty).

Our Freephone number continues to be funded by grants from the Cornwall Community Foundation and is manned most days. This has been a great help to those struggling with their bills, asking for help. We can also help people with their phone data and calls due to free SIMs from network providers via the Good Things Foundation. We have also been able to use grant funding to purchase a few basic mobile phones to support those unable to contact, for example, their Support Agencies.

### **Our Concerns for The Future**

We continue to worry how the cost-of-living crisis is affecting people's health - both physical and mental. There is an increase in dampness and mould in homes as people cannot afford to heat their homes properly. Then there is the housing crisis, with people sofa-surfing, often for many years, before they are provided with social housing, and people in temporary accommodation waiting for months to be homed. These are 'the hidden homeless'. We could see more of these as rents have increased recently and income has not kept up with the increase. We are also aware of people sleeping in cars, boats, and other unsuitable shelters in Saltash. Many of these are supported by us, Saltash Wesley Church, Saltash Baptist Church, Cornwall Council and St Petroc's.

We are still appealing for the creation of a 'social supermarket' or 'cooperative food hub' in Saltash as many people we see, wish to be independent and do not want to rely on charity for their food. We hope there will be a type of 'social supermarket' in Saltash, to allow those on a low-income to purchase food at low cost. This is especially needed if government support with energy is soon to be withdrawn - with people already struggling to afford the essentials. Ideally, benefits need to be increased to cover the rise in inflation, hence our support in the last year of the Trussell Trust and Sir Joseph Rountree Foundation 'Guarantee Our Essentials' campaign, which has recently been presented to No.10 Downing Street.

### **Thanks**

I would like to express my sincere thanks to all the foodbank volunteers, old and new, who are making a huge difference to those we support. A BIG thank you to the community for continuing to support us. I would especially like to thank the Foodbank Trustees for their support and hard work to support those in need; especially Richard (Chair of Trustees), Jill (Treasurer and Trustee), Charles (Special Projects and Trustee), Corina (Secretary and Trustee), Ruth (Warehousing), Jackie (Signposting and Trustee), Sara (Agency and Trustee), Revd. Di (Churches Together and Trustee), Kathryn (Volunteering and Trustee) and Elizabeth (Trustee). I could not do this without you all.

Rika Chanter

Saltash Foodbank Manager (Volunteer) 23<sup>rd</sup> February 2024

Registered Charity Number 1157577

### **End of Report**



## **Saltash Rotary Report to Annual Meeting with Parishioners of Saltash**

Rotary started off their new Rotary year on the 1<sup>st</sup> July 2023 with a handover of Presidents from Pete Samuels to Brian Hunt. Brian was a long serving member in another Rotary Club but moved to Saltash to be closer to his family and has fitted in well and is enjoying his new role

Saltash Rotary are always keen to be part of the very vibrant Town of Saltash. Planting of the flower boats in various locations around the town has certainly made a colourful addition to the Council planting.

Saltash Regatta was a very busy two days with Rotary providing cakes, pasties and savoury rolls at the Ashtorre. It is great working together with other organisations to enhance visitor's experiences at the event.

At the end of August, we were able to launch our first Art Exhibition hosted by the Ashtorre. This was organised by a few of our members with various local artists donating art work for visitors to purchase with the proceeds going to Rotary. Everyone said it was an excellent event and I am sure will be repeated maybe next year.

During September one of our members hosted an annual coffee morning to raise funds for MacMillan which again proved to be very well attended. Lots of lovely cakes and of course coffee and chat.

October saw us back at the Ashtorre running a food stall while the Model Club had their exhibition. We sold out of food on both days, which was great.

This year, as last, members of our Club assisted the Royal British Legion with their poppy sales at Waitrose. It was great to chat to customers and listen to some of their war time stories alongside collecting funds for a very good cause.

Rotary are always delighted to be part of the St Nicholas and Faith Christmas Tree festival and this year the Church looked spectacular with so many trees from local charities and organisations in the Town participating.

December saw us have an extremely busy month with our Santa Sleigh, visiting various areas around the Town as well as being in the Town Centre and also over at Waitrose and Morrisons, as well as Tamar View Garden Centre.. We were extremely thankful to Peter Sleep of Sleep and Hill Motors who did various repairs to our sleigh so that Santa could travel safely during his many visits.

It was fantastic that a number of Plymouth Mayflower Rotary Club were able to join us for our Christmas Meal at the China Fleet and we also joined with them for a Quiz Night at Roborough Rotary Club.

January saw the launch of our Youth Competitions. Firstly, the Youth Speaks held in Saltash Wesley Church. We were delighted that the team from Brunel School have got into the final which takes place in a couple of weeks' time. Our Young Writer competition is in full swing with over 100 entries from local young people. What fantastic imagination our young people have. We have our kids out event in the next few months where we will be hosting various children for a day out at Trethorne. At the moment numbers are looking about 200.

We held our Annual Quiz Night at the Saltash Social Club with a fish and chip supper. It was excellent and we raised over £800 for Shakinah mission and other local charities in Saltash.

We are currently in the process of placing a new defibrillator at St Stephens. The church has kindly agreed to allow us to connect to their supply of electricity and wi-fi which is a brilliant collaboration. This will be very close to the new playpark which has been installed at Summerfields. We are also about to become part of the GWR station project group. This will enable Rotary to plant up the empty boats at the Railway Station and make it a really colourful gateway to Cornwall. Lots of events planned for the rest of the year which includes a Jaipur Limb curry evening at the end of March. We are again at the Ashtorpe with our bacon rolls for the connectivity event happening within the Town on the 30<sup>th</sup> March. Back at Isambard House to host our Model Railway exhibition on the 20<sup>th</sup> and 21<sup>st</sup> April.

Brenda Samuels

Saltash Rotary Club Secretary 2023-2024

**End of report.**

Rotary  
Saltash



## Saltash Branch Royal British Legion.

Saltash branch is a family friendly branch always ready to welcome new members young and old, and you don't have to come from a service background.

We are not here just for the Poppy appeal, we are here to help service men and women, whether serving or retired or suffering from combat stress or injuries. We can put them in touch with the relevant people be it medical or financial, or point them in the direction of groups that just meet for chats and tea and cake.

As a branch in Saltash we support the Dementia Veterans group which was set up to help Veterans and their families suffering from Dementia. We instigated the setting up of the Armed Forces Breakfast Club in Saltash which is very successful and meets twice a month, it is now a separate entity where some of our members help out.

We are affiliated to all the local schools and we visit them to talk about the work of the Legion. You will find our stall at all the local fetes held at churches and schools and the Saltash May fair and Waterfront Regatta raising funds for the Poppy Appeal.

David Newman Branch Chairman.

End of Report

## **Health Action Group Report to Annual Meeting with Parishioners of Saltash**

The Group was established at the start of 2023, and met regularly to try to produce a Vision for future healthcare in the town which would redress the losses in services encountered in the last decade, especially from St Barnabas Hospital.

Its report "Patients First" was published in November 2023, with the unanimous support of the Group members. This is open for comment, but was also formally submitted to the chief executives of the CIOS Integrated Care Board and the Cornwall Partnership Trust. The Group is now trying to engage them in an effort to secure implementation.

Members of the Group were:

Dr Andy Sant, Integrated Care Board  
Ann-Marie Perry and Sharon Savigar, Cornwall Partnership Trust  
Mary Shears, St Barnabas Hospital League of Friends  
Tina Seedhouse, Practice Manager, Port View Surgery  
Avril Tozer, Practice Manager, Saltash Health Centre  
Town Councillors Richard Bickford, Julia Peggs, and Matt Griffiths  
Cornwall Councillor Hilary Frank  
George Muirhead and Peter Thistlethwaite, Chairs of local Patient Participation Groups.

PT

28 February 2024

Contact: [patient.voice@icloud.com](mailto:patient.voice@icloud.com)

**End of report.**